





	WITTEN Docket: 1388093 - 57584 Accepted 11/21/		
	re the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Return to	<u>Flow</u>
age			******
	Request/approval to study for discontinuance (05/05/2011)	모	
	Notice (if appropriate) to Headquarters of suspension	┍	召
J	Notice (if appropriate) to customers/district personnel of suspension		凶
	Highway map with community highlighted (05/17/2011)	マ	
	Eviction notice (if appropriate) (05/04/2011)	모	
•	Building inspection report and original photos of building deficiencies (if appropriate) (05/04/2011)	マ	
	Post Office and community photos (05/25/2011)	r	
	PS Form 150, Postmaster Workload Information (05/06/2011)	Į.	2
	Worksheet for calculating work service credit (05/17/2011)	।⊽	乜
0.	Window transaction record (06/02/2011)	.	因因
1.	Record of incoming mail (06/02/2011)	V	
2.	Record of dispatched mail (06/02/2011)	모	2
3.	Administrative postmaster/OIC comments (01/01/1900)	₽	乙
4.	Inspection Service/local law enforcement vandalism reports (05/04/2011)	Į.	艺吧
5.	Post Office fact sheet (06/07/2011)	모	包
6.	Community fact sheet (06/07/2011)	্	也 .
7.	Alternate service options/cost analysis (05/31/2011)	<u> </u>	包
8.	Form 4920, Post Office Fact Sheet (06/08/2011)	i V	固
9.	Reccomendation and Service Replacement Type (06/14/2011)	L	图
0.	Questionnaire instruction letter to postmaster/OIC (05/12/2011)	ı	团
1.	Cover letter, questionnaire, and enclosures (05/12/2011)	고	四四四四四
2.	Returned customer questionnaires and Postal Service response letters (05/12/2011)	모	力吧
3.	Analysis of questionnaires (06/13/2011)	i i	

24.	Community meeting roster (86/23/2011)	r	改
25.	Community meeting analysis (06/23/2011)	ব	ব
26.	Community meeting letter (Need to set before questionnaire if not held before) (05/12/2011)	া	
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	ঘ	2
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	ड्र	也
29.	Proposal checklist (06/08/2011)	ব	区
30.	District notification to Government Affairs (06/29/2011)	ন	5
31.	Instructions to postmaster/OIC to post proposal (06/25/2011)	ব	Z
32.	Invitation for comments exhibit (06/29/2011)	ं	凶
33.	Proposal exhibit	고	乜
34.	Comment form exhibit (07/20/2011)	<u>حا</u>	Z
35.	Instructions for postmaster/OIC to remove proposal (08/25/2011)	ব	龙
36.	Round-date stamped proposals and invitations for comments from affected offices (09/12/2011)	<u>دا</u>	赵
37.	Notification of taking proposal and comments under internal consideration (08/25/2011)	ন	乜
38.	Proposal comments and Postal Service response letters (07/11/2011)	ব	力四旬
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	ন	艺
40.	Proposal Analysis of comments (09/01/2011)	تا	艺
41.	Revised proposal (if appropriate) (06/13/2011)	ন	也
42.	Updated PS Form 4920 (if appropriate) (06/08/2011)	<u>\</u>	
43.	Certification of record (09/01/2011)	<u> </u>	乙
44.	Log of Post Office discontinuance actions (19/1/2011)	্ব	囚



Below is the letters that need to go out and forms to complete for Posting the Final Determination for WITTEN

	WITTEN Docket: 1388093 - 57584					
*These are	*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review					
Page	Page Document					
41.	Revised proposal (if appropriate) (06/13/2011)	্ব	乙			
42.	Updated PS Form 4920 (if appropriate) (06/08/2011)	ব	包			
43.	Certification of record (09/01/2011)	ব	乙			
44.	Log of Post Office discontinuance actions (09/01/2011)	ব	Z			
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (09/19/2011)	ব	Z			
46.	Headquarters' acknowledgment of receipt of record (09/23/2011)	ব	乜			
47.	Final determination transmittal letter from Headquarters (09/26/2011)	ব	乜			
48.	Instruction letter to postmaster/OIC on posting (10/21/2011)	্ব	团			
49.	Round-date stamped final determination cover sheets ()					
50.	Postal Bulletin Post Office Change Announcement ()	Γ	2			
51.	Vice president, Delivery and Retail, instruction letter (09/26/2011)	V				

FILE LINK

Back to Flow



05/05/2011

JOHN DIPERI DISTRICT MANAGER DAKOTAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AL congressional district.

Post Office Name:	WITTEN	
Zip+4 Code:	57584-9900	
EAS Level:	53	
Finance Number:	469684	
County:	TRIPP	
Proposed Admin Office:	WINNER PO	
ADMIN Miles Away:	16.0	
Near Office Name:	WINNER PO	
Near Miles Away:	16.0	
Number of Customers:		
Post Office Box:	43	
General Delivery:	0	
Rural Route (RR):	0	
Highway Contract Route (HCR):	0	
Intermediate RR:	0	
Intermediate HCR:	0	
City Delivery:	0	
Total Customers:	43	
ZIP Code Change:	Yes NO 🗹 ZIP Code	
Maintain Town Name:	Yes NO	
The above office became vacant when	the postmaster retired on 01/03/2007.	
Vacant office, declining workload.		
STEVEN CARTER Manager, Post Office Operations		
Approval to Study for Discontinuance	:	
JOHN DIPERI		05/05/2011
DISTRICT MANAGER DAKOTAS PFC		DATE

cc: Area Manager, Public Affairs and Communication



Dockect: 1388093

		NOTICE OF POST O	FFICE E	WERGEN	Y SUSPENSION	-
. Office					•	•
lame: WITTEN					State: SD	Zip Code: 57584
rea: WESTER	-	`		District:	DAKOTAS PFC	
ongressional Distri	ct: AL			County:	TRIPP	
AS Grade:	53		,		Finance Number:	469684
Post Office:		Classified Station			Classified Branch	CPO

• There was no Emergency Suspension for this office

Prepared by:	Mary Anderson	Date:	05/17/2011
Title:	DAKOTAS PFC Post Office Review Coordinator		
Tele No:	(605) 333-2663	Fax No:	(605) 333-2777

'Tele No:

(605) 333-2663



Control of the last of the las		- AM	NOTICE TO CUSTOMERS	/DISTRIC	PERSOI	NNEL OF SUSPENSIO	N	
A. Office								
Name: Area: Congress EAS Grad	WITTEN WESTERI	xt:	AL		District: County:	State: SD DAKOTAS PFC TRIPP Finance Number		Code: 57584
Post Office			Classified Station			Classified Branch		CPO [
There wa	s no Emerg	ency (Suspension for this office					
Prepared			Anderson OTAS PEC Post Office Review C	oordinato	-		Date:	05/17/2011

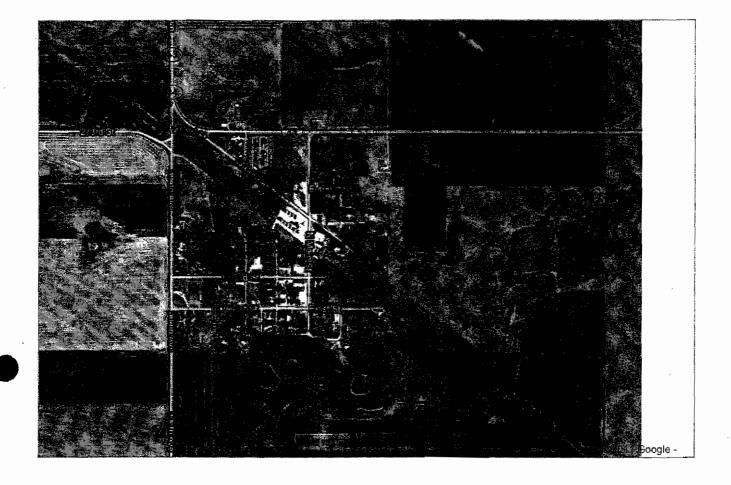
(605) 33**3-**2777

Fax No:

Google maps

DOCKET NO. ITEM NO. PAGE 13<u>88093</u>-

To see all the details that are visible on the screen, use the "Print" link next to the map.





				Eviction	Notice				100.7
A. Office									
Name: Area:	WITTEN WESTERN				District:	State: SD DAKOTAS PFC	Zîp Code:	57584	_
Congress EAS Grad	sional District de:	AL. 53			County:	Finance Number:	469684		_
Post Offic	ce:	<u>v</u>	Classified Station			Classified Branch	CPC	· 🗀	

There was no eviction notice for this office

Prepared by:	Mary Anderson	Date:	05/17/2011
Title:	DAKOTAS PFC Post Office Review Coordinator		
Tele No:	(605) 333-2663	Fax No:	(605) 333-2777

Prepared by:

Title:

Tele No:

Mary Anderson ·

(605) 333-2663

DAKOTAS PFC Post Office Review Coordinator



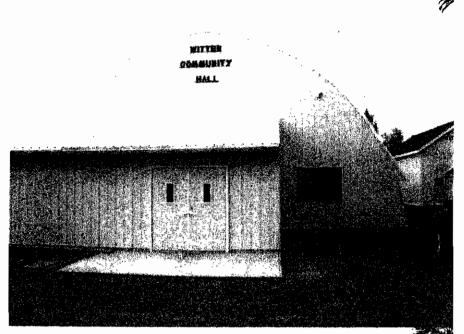
and the second s	dind a management of the year	Bu	ilding Inspe	ction Rep	ort	Je Alvanie Video Alvane La	100 - 100 - 1
A. Office							
lame: WITTEN rea: WESTERN				District:	State: SD DAKOTAS PFC	Zip	Code: <u>57584</u>
ongressional District: AS Grade:	AL 53			County:	TRIPP Finance Number:	46968	4
ost Office:		Classified Station			Classified Branch		СРО
J-						_	, —
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	ils office		
There was no bu	ilding įr	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	: nor phot	os for th	is office		
There was no bu	ilding ir	nspection report	: nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		
There was no bu	ilding įr	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		
There was no bu	ilding ir	nspection report	nor phot	os for th	iis office		

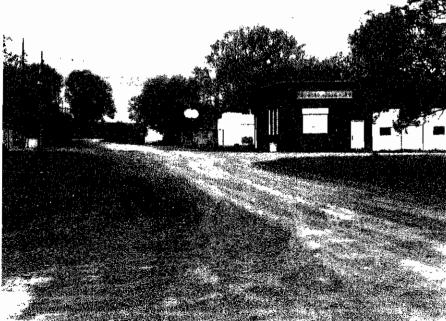
Date:

Fax No:

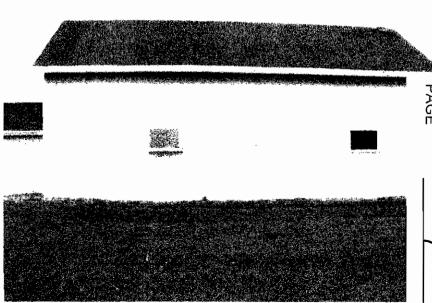
05/17/2011

(605) 333-2777

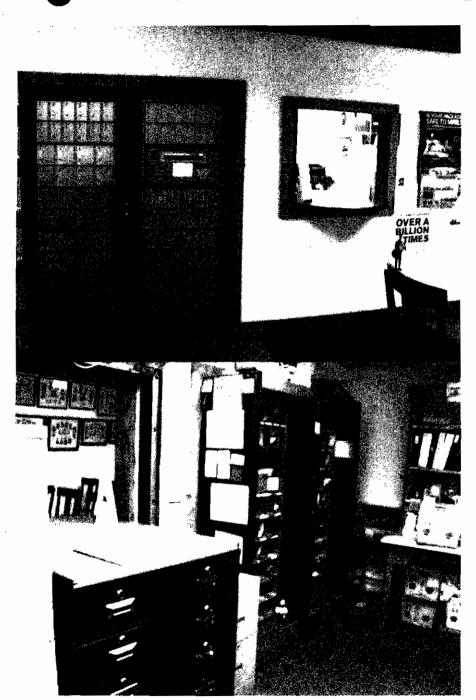


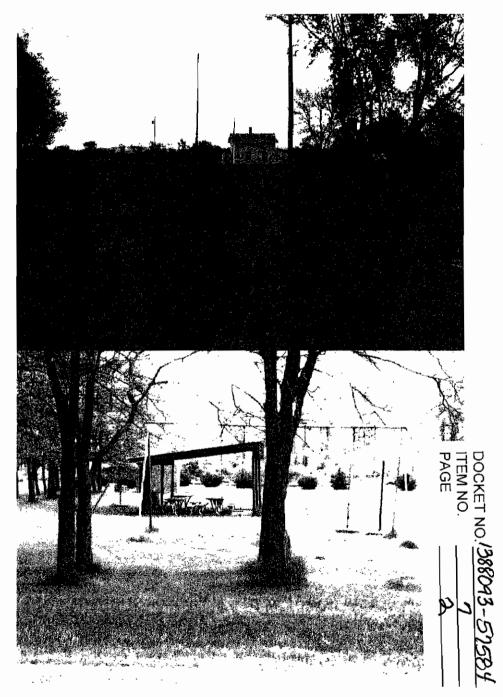


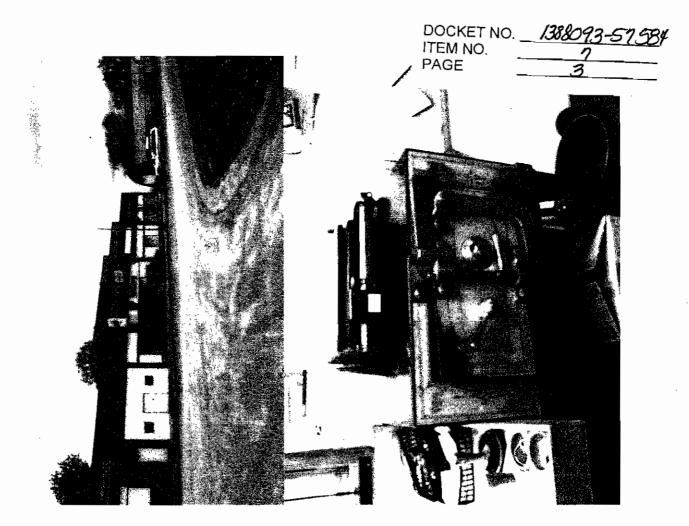




DOCKET NO/388093-57584 ITEM NO. 7 PAGE /







PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code WITTEN, SD 57584		Postmaster's Signature T67190	Date 05/06/2011
District Office, State & Zip Code DAKOTAS PFC, SD 57117		District Manager's Signature John Diperi	Date 05/06/2011
(Check Box)			
✓ Vacancy Management Review		See Instru on Revers	
1. Current Office Level			53
2. Finance Number	(1-6)	. 46	9684
3. General Delivery Families Served	(7-9)		0
4. Post Office Boxes/Call Boxes Rented	(10-15)		43
5. Possible City Deliveries	(16-20)		0
6. Administrative Rural Boxes Served	(21-25)		0
7. Intermediate Rural Boxes Served	(26-30)		0
Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)		0
Administrative Highway Contract/Star Route Boxes Served	(36-39)		Q
Intermediate Highway Contract/Star Route Boxes Served	(40-43)		0
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)		0
12. Number of Carrier Stations/Branches	(48-49)		0
13. Number of Finance Stations/Branches	(50-51)		0
14. Number of Contract Stations/Branches & Community Post Offices	(52-53)		0
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)		N
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(55-56)		0
16. Does Office Perform Outgoing Distribution for Other Offices?	(57)		N
17. Does Office Perform Incoming Distribution for Other Offices?	(58)		N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		N
19. Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)		N
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carriar Routes for Your Own Office?	(61)		N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Postmaster Lessor for Government Owned Building?	(64)		N
24. Does Office Heve MPLSM/SPLSM?	(65)		N
25. Does Office Distribute Food Stamps?	(65)		N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	O	0
Post Office Boxes/Call Boxes Rented	43	0
Possible City Deliveries	0	a
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	O	0
Administrative Responsibility/Number Intermediate Rural Boxes	О	O
Administrative Highway Contract/Star Route Boxes Served	0	o
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- 1. Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number swallable. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821, Camer Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carniers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.

- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manual by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 10. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a calling, facing and cancelling operation?
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate offices?
- 19. Does office separate all incoming letter size mail to city, rural and/or star cortes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. On you have an air transfer office under your jurisoction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- 24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

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Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for calc	ulating Worklo	oad Service Cred	dit (WSC) f	or Po	st Offices		
Office Name:	WITTEN							
Office Zip+4:	57584 -9900	District:	DAKOTAS PFC	<u></u>	_			
		 Ac	tivity WSCs		_			
General Delivery I	amilies Served (Item 3,	PS Form 150)			0	X 1.0	=	0
_	/Call Boxes Rented (Item			_	43	— X 1.0	=	43
	veries (Item 5, PS Form 1			-	0	X 1.33	=	0
-	al Boxes Served (Item 6				. 0	— X 1.0	=	0
Intermediate Rura	Boxes Served (Item 7, I	PS Form 150) .	·	<i>.</i> _	0	X 0.7	=	
Administrative Res	sponsibility for Intermedia	ate Rural Boxes	s for Other Office:	s				
(Item 8, PS Form	n 150)				0	V 0 2	_	0
Administrativa Ula	hway Cantract/Star Bout	o Boyon Conio	d	_		X 0.3	=	
	hway Contract/Star Rout n 150)							
	,			_	0	X 1.0	=	0
	way Contract/Star Route							
(Item 10, PS For	m 150)				0	X 0.7	=	0
Administrative Res	sponsibility for Intermedia	ate Highway Co	ontract/Star Route	·				
Boxes for Other O	ffices (Item 11, PS Form	•			0	X 0.3	=	<u>°</u>
	To	tal Activity WS	Cs					43
		Rev	enue WSCs					
First	25	revenue units:	1.00 X _	25 units	3	= _	25.00	
Next	275	revenue units:	0.50 X	0 units	i	=	0.00	
Next	700	revenue units:	0.25 X	0 units	3	= _	0.00	
Next	5000	revenue units:	0.10 X	0 units	.	=	0.00	
	Balance of	revenue units:	0.01 X	0 units	3	= _	0.00	
	Total revenue W	SCs:				_	25.00	
Activity WSCs	43 + Revenue W	SCs =25.	00 Base WS0	cs <u>68.</u>	00	= EAS Grade	c	
Previous evaluation	on: EAS grade	53						
Effective date of o	hange in service hours:					(if a	appropriate	۵)
	exists, hours must reflect	t the appropriat	te EAS grade)				(ppi opi iak	٠,
Worksheet compl		,,,	,					
MARY ANDERSO	•		MARY,D,A	NDERSON	i@US	PS.GOV		
Printed Name			Signature					-
	istrict Review Coordinate	or	05/17/2011	l				
Title								
Title			Date					



05/10/2011

OIC/POSTMASTER

SUBJECT: WITTEN Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to WITTEN customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the WITTEN Post Office for a 2-week period. The surveys should begin 05/14/2011 and end on 05/27/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 05/28/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact MARY ANDERSON, Post Office Review Coordinator, at (605) 333-2663.

MARY ANDERSON

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1388093 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1388093 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1388093



PO Name:

Window Transaction Survey

Window Transaction Survey	1		
57584 - 9900	Completed By:	MARY ANDE	RSON

05/14/2011 05/27/2011 Survey Period: through

ZIP+4:

WITTEN

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

		Priority Parcels	Express	Passports		Certified Insured	i '	
	Sales	Orders		Settings	Rent	Special Service	Services	Nonrevenue Services
Day/Date	(.777)	(1.083)		(5.06)		(1.792)		(1.188)
Sat - 05/14		0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	5	0	0	0	0	0	0	0
Tue - 05/17	3	2	0	0	0	0	0	0
Wed - 05/18	3	0	0	0	0	0	0	1
Thu - 05/19	4	0	0	0	0	0	0	0
Fri - 05/20	2	0	0	0	0	0	0	0
Sat - 05/21	1	0	0	0	0	Ö	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	5	0	0	0	0	0	0	0
Tue - 05/24	4	0	0	0	0	0	0	0
Wed - 05/25	3	1	0	0	0	0	0	0
Thu - 05/26	3	0	_ 0	0	0	0	0	_0
Fri - 05/27	4	0	0	0	0	0	0	0
TOTALS	38	3 .	0	0	0	0	0 .	11
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	2.5	0.3	0.0	0.0	0.0	0.0	0.0	0.1
Average Number Daily Transactions:			3.	5		ge Daily R ad in Min		2.9

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Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

WITTEN 57584 - 9900

Dates Recorded

05/27/2011 05/14/2011 through

Date	Le	tters	F	lats	Par	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	115	6	0	68	1	0	2	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	40	25	0	47	0	3	2	0
Tue - 05/17	43	24	0	63	0	11	1	0
Wed - 05/18	49	38	3	100	0	11	1	0
Thu - 05/19	29	25	4	57	0	1	0	0
Fri - 05/20	58	26	2	57	0	2	0	0
Sat - 05/21	49	22	0	23	0	Ö	1	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	56	58	0	21	0	3	0	0
Tue - 05/24	28	- 8	2	79	0	3	0	0
Wed - 05/25	46	26	1	75	1	1	0	0
Thu - 05/26	36	12	4	58	2	1	0	0
Fri - 05/27	50	42	1	62	0	. 2	0	0
TOTALS	599	312	17	710	4	18	7	_ 0
Daily Average	49.9	26.0	1.4	59.2	0.3	1.5	0.6	0.0
Signature of Per	son Making	Count:	MARY ANDE	RSON				

Printed Name:

MARY ANDERSON

Date:

06/02/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot							
Manual Letters	227	Manual Flats	115							
Automated Letters	215	Automated Flats	115							
Sequenced Letters	227	Sequenced Flats	115							

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

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Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

WITTEN 57584 - 9900

Dates Recorded

through 05/27/2011 05/14/2011

Date	Letters		F	ats	Pai	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/14	4	0	0	0	0	0	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	24	0	1	1	0	0	0	0
Tue - 05/17	4	0	1	0	0	0	0	0
Wed - 05/18	26	0	0	0	0	1	. 0	0
Thu - 05/19	20	0	1	1	0	. 0	0	0
Fri - 05/20	16	0	0	0	0	0	0	0
Sat - 05/21	8	0	0	0	0	0	0	0
Sun - 05/22	0	0	0	0	0	0	0	0
Mon - 05/23	11	0	0	0	0	0	0	0
Tue - 05/24	8	0	1	0	0	0	0	0
Wed - 05/25	17	0	0	0	0	0	0	0
Thu - 05/26	6	0	0	0	0	0	0	0
Fri - 05/27	25	0	0	0 .	0	0	0	0
TOTALS	169	0	4	2	0	1	0	0
Daily Average	14.1	0.0	0.3	0.2	0.0	0.1	0.0	0.0
Signature of Per	son Making	Count:	MARY ANDE	RSON				

Printed Name:

MARY ANDERSON

Date:

06/02/11

Docket: 1388093 - 57584 Item Nbr: 13 Page Nbr: 1



01/01/1900

OIC/POSTMASTER

SUBJECT: WITTEN Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the WITTEN Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the WITTEN Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to MARY ANDERSON by 01/15/1900. This information will be entered into the official record for public viewing.

Post Office Box	<u>43</u>
General Delivery	_0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	43

If you have any comments on alternate means of providing services to the WITTEN customers, please provide them below:

MARY ANDERSON
Post Office Review Coordinator

Comments:

When the building that the post office was in went up for sale, the mayor and the city people started working on a different building for the post office. Many hours of volunteer labor were given to refurnish an old building so it would met post office code. The city took care of the expenses of the supplies needed. Witten has 2 churchs, Baptist and Lutheran. We have a grade school, where there will be 2 full time teachers next year, because there will be more children. Witten Feed and Grain is a very busy grain elevator and they also sell cattle feed supplement. We have a welding and repair shop-Best Welding used by a good number of the farmers and ranchers. We have a Village Grocery, where you can buy your everyday grocery needs. Starting this summer a bar and grill will be opening. We have a very active American Legion, which sents out meeting notices every other month. We have a Fire Department, that puts on a big fireworks show the 4th of July. They have 2 or 3 mailing a year about their activities. We have a Bed and Breakfast just a few miles out of town.

Docket: 1388093 - 57584 Item Nbr: 13 Page Nbr: 2

One of the ranchers in the area has a bull sale every year and they buy postage for their sale catalogues. We have Miss B Haven Goat Ranch, who sells, soap and other products make from her goats. We have Andersen Fencing, that does repairing and building new fences for the local ranchers. We have J&J Quilting who does quilting and making quilts. The safety of packages left for a carrier is big conern. It is 15 miles to the nearest post office if you live in Witten. It is alot more miles if you live outside of Witten on one of the farms. This community is very supportive and they need to have a local post office.

cc: Official Record



05/04/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the WITTEN Post Office, 57584 - 9900, located in TRIPP County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

MARY ANDERSON Post Office Review Coordinator DAKOTAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Docket: 1388093 - 57584 Item Nbr: 15 Page Nbr: 1

		Post Of	fice Survey Sheet	
	Post Office Name	WITTEN	ZIP+4	57584-9900
	Congressional District	AL	Date	06/07/2011
	List specific information ab where restrooms are availab	out the facility, such as structure of the facility, and other deficition.	tural defects, safety hazards, lack of running icncies or factors to consider.	water or restrooms (if so,
2.	Is the facility accessible	to persons with disabilities?	Yes No	
3.	Lease terms? 30-day can	cellation clause? yes		
4.	Are suitable alternate qu	arters available for an indepen	ndent Post Office? If so, where?	
5.	List potential CPO sites.			
6.	Are there any postage multiple of the second	eter customers or permit mail	ers? Yes V No	
7.	Which career and noncar	reer employees will be affected	ed and what accommodations will be made for	or them?
	How is mail received and obox be retained? Will a loc		t what times? How will this be affected by di	iscontinuance? Will a collection
	How many Post Office b	oxes are installed?	76	
	How many Post Office b	oxes are used?	43	
	What are the window ser	vice hours?	09:00 - 12:3 <u>0 - 13:00 - 14:00</u> M-F	
			09: <u>00 - 10:30</u> S	
	What are the lobby hours	3?	09:00-12:30 & 1:00-2:00 M-F	
			09:00-10:30 S	
).	Have there been recent c	ases of mail theft or vandalist	m reported to the postmaster/OIC? Explain.	

Post Office Survey Sheet (continued)

Docket: 1388093 - 57584

Page Nbr: 15 Page Nbr: 2

2.		re any special customer needs? (People who cannot read or write, who cannot drive, who ps, etc.) How can these people be accommodated?	have infirmities or physical
3.	Rural	delivery/HCR delivery.	,
	a.	What is current evaluation?	
	b.	Will this change result in the route being overburdened?	Ycs 🖊 No
		If so, what accommodations will be made to adjust the route?	
	c.	How many boxes and miles will be added to the route?	43, box 4.00 Miles
	ď.	What would be the additional annual expense if the route is increased?	5829
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes Vo
		If so, how?	0

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Community Survey Sheet

Post Office Name	WITTEN	ZIP+4	57584-9900
Congressional District	AL	Date	06/07/2011
Incorporated?		☐ Yes 🗹 No	
Local government provi	ded by:	Tripp County/Witten to	wn board
Police protection provid	ed by:	Tripp County sheriff	
Fire protection provided	l by:	Witten fire department	
School location:		Witten (elementary), W	inner or Colome (high school
	n is expected? (Please document yehold Growth Rate: -1.44%	your source)	
What residential, comm	ercial, or business growth is expe	ected? (Please document your source)	
Are there any special co Is the Post Office facilit	special historical events related to mmunity events to consider? y a state or national historic land l estate office when verification i	mark (see ASM 515.23)?	
Ψ .	economic make-up of the commu f-employed, farming, ranching	mity (e.g., retirees, commuters, self-empl	loyed, farmers)?
school bus stop, commu	es are provided by the Post Office inity meeting location, voting plac- fice offer assistance to senior citiz	ce, government form distribution center.	

Highway Contract Route Cost Analysis Form

	Highway Contract Route Estimated Cost for Alternative Service									
Office N		WITTEN 57584 <u>-</u> 9900	District:	DAKO <u>TAS PFC</u>						
1.	Enter the numb boxes to be add	per of additional ded to the route		43	x 3.64 hours per year	156.52				
2.	Enter the numb	per of additional led to the route		4.00	x 10.40 hours per year	41.60				
					Total time added to the route	198.12				
3.	Enter the HCR (Contact Area M Officer)	hourly rate Manager, Purchasin	g/Contracting			29.42				
		Total additional	compensation	(HCR hourly rate)	total time added to the route)	5,828.69				

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Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: WITTEN Office Zip+4: 57584 -9900 District: DAKOTAS PFC Enter the number of additional 0 boxes to be added to the rural route Enter the number of additional 2. 0.00 miles to be added to the route Enter the volume factor 0.00 0.00 Total (additional boxes x volume factor) Enter the number of additional boxes 0 to be added to the rural route 0.00 Centralized boxes x 1.00 Min 0.00 Regular L route boxes 0.00 x 1.82 Min 0.00 0.00 0.00 Regular Non-L route boxes x 2.00 Min Total additional box allowance 0.00 x 12 Mileage 4. Enter the number of additional daily miles to be added to the 0.00 Standard 0.00 rural route Total additional minutes per week 0.00 (miles carried to two decimal places) Total additional annual minutes 5. 0.00 0.00 (additional minutes per week year) x 52 Weeks Total additional annual hours 6. (additional annual minutes/ 0.00 0.00 60 minutes per hour) / 60 Minutes Enter the rural cost per hour (see national payroll summary report - rural 0.00 carrier, consolidated) Total Annual Cost (additional annual hours x rural cost per hour) 0.00 0.00 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance)

POST OF	U.S. Postal Serv FICE CLOSING OR CONS Fact Sheet	OLIDATION PROPOSAL		1. Date Prepared 06/08/2011
2. Post Office Name		3. State and ZIP + 4 Code		001042511
	a, Customer Service	SD, 57584-9900 6. County	7. Congres	sional District
DAKOTAS PFC WES 8. Reason for Proposal to Discontinue	TERN 9. PO Emergency Suspend(/	TRIPP	ent Alternate Service	
Vacant office, declining workload.	No Suspension	Reason and Date)	v. Froposed Ferman	SIL ALICHIALE SCIVICE
		1		ł
			12. Hours of Service	
11, Staffing		a. Time M-F	Sat	Total
a. PM PM Vacancy F	Reason & Date: relired	09:00 - 12:30 - 13:00 - 14:0		Window Hours
Occupied 01/03/2007		·		Per Week
b. 🖊 OIC Career	Non-Career	a, Lobby Time M-F 09:00-12:30 & 1:00-2:00	Sat 09:00-10:30	24,00
c. Current PM POSITION Level (150) EAS-53	owngraded from EAS-53		ı	١.
	o of Non-Career- 0			
	o of Non-Career- 1			
13. Number of Custome			. Daily Volume (Pieces	<u> </u>
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	43	a. First-Class	75	14
c. City Delivery	0 .	b. Newspaper	60	0
d. Rural Delivery	0	c. Parcel	1 0	0
e. Highway Contract Route Box	43	d. Other e. Total	136	14
f. Total		-	130	
g. No. Receiving Duplicate Service h. Average No. Daily Transactions	3,50	f. No. of Postage Meters g. No. of Permits		
Finances a, FY	3.50	Receipts	b, EAS Step 1	c. PM Fringe Benefits
2008 2009 2010		\$ 11,669 \$ 11,080 \$ 9,874	PM Basic Salary (no Cola) \$ 15350	
	16a. C	uarters		
Postel Owned	Leased (if Leased, Expiration Date) (09/24/2011	Annual Lo	ease \$ 1060
30-day cancellation clause?	No Evi	cted? Yes No	(if Yes, must vacate by)	
Located in: Business Home	Other Su	iitable alternate quarters aveil	able? Yes	No
16b. Explain:		40.41.514.55.55		_
 Schools, Churches end Organization in S American Legion Witten Baptist Church Witter 	_	19, Administrative/Emeneti	ing Utilica (<i>Proposed</i>): EAS	
elementary school	Lagretari Charch Witter:	Name WINNER Window Service Hours: M-F	Level 1	8 Miles Away 16.0 SAT 0900 to 1030
			0600 to 1730	SAT 0600 to 1500
		PO Boxee Available: 245		
18. Businesses in Service Area:	No: 0	20. Nearest Post Office (if o	different from above):	
Witten Feed & Grain Bast Welding Village Gro		WINNER	EAS 1	8
Haven Goat Ranch Andersen Fencing J&J Ou	illing	Name Window Service Hours: M-F Lobby Hours: M-F	reAel	Miles Away 18.0 SAT
		PO Boxes Available: 0		
Printed Name and Title	21, Prej	Signature		Telephone No. AC ()
MARY ANDERSON		MARY ANDERSON		(605) 333-2663
PO Discontinuance Coordinator Name MARY ANDERSON	Telephone No. AC () (605) 333-2663	Location SIOUX FALLS, SD		
PS Form 4920, June 1993	1			



A. Office	<u>office</u>						
Name: WITTEN Area: WESTER	WITTEN WESTERN			State: SD	Zip C	Zip Code: <u>57584</u>	
Congressional Distr EAS Grade:	ict: AL 53		County	TRIPP Finance Number	er: 469684		
Post Office:		Classified Station		Classified Branch		СРО 🔲	
				-			
,							
his form is a place	holder for nur	mber 19. And the verificati	ion of new service	type is complete.			
				•			
Prepared by:	Mary Anders	on			Date:	06/21/2011	
Title:	DAKOTAS P	FC Post Office Review Co	oordina <u>tor</u>			·	
Tele No:	(605) 333-26	663			Fax No:	(605) 333-2777	



05/12/11

OIC/POSTMASTER

SUBJECT: WITTEN Post Office

Enclosed are questionnaires addressed to customers of the WITTEN Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/23/2011 for further review.

Mary Anderson Post Office Review Coordinator Enclosures



05/12/2011

POSTAL CUSTOMER WITTEN POST OFFICE WITTEN, SD 57584

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Witten Post Office retired on 01/03/2007. The Office is being studied for possible closing or consolidation for the following reasons: Vacant office, declining workload.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Winner Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Winner Post Office, located 16.0 miles away. Hours of service at this office are 0830 to 1630, Monday through Friday, and 0900 to 1030 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 05/23/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Witten Post Office/Town Hall on Monday, May 23, 2011 from 10:30 a.m. to 11:30 a.m. to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Mary Anderson at (605) 333-2663.

Thank you for your assistance.

Sincerely,

DEBRA BROST Manager, Post Office Operations PO Box 7550 Sioux Falls, SD, 57117-7550

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following:

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	· 🗀			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		
b.	Resetting/using postage meter	YES	□ №		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ №		
b.	Using for school bus stop	YES	□ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	□ №		
	If yes, please explain:	_			

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		Better	Just as Good	No Opinion	☐ Worse
	If yes,	please explain:			
), o (0)		
	service		o you leave your community? (Che	ck all that apply.) where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment		-	
		Social needs			
	If yes, \	would you continue to	o use them if the Post Office is disc	ontinued?	
ai	ling Ad	dress			
ne	-				
110	.				
	ess:				
dre	hone:				
			-		

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following:

	·			į	
Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
Θ.	Pick up general delivery mail				
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				X
h.	Sending Express Mail				X
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	X NO		٠.
b.	Resetting/using postage meter	YES	🔼 NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	NO 🔀		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔯		
	If yes, please explain:	· · · · · · · · · · · · · · · · · · ·	-		
d.	Using public builetin board	∐ YES	NO NO		
ө.	Other	YES	MO	٠.	•
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	_		
	if yes, please explain:				

国機器鐵程.

☐ Better	Just as Good	· · · X	No Opinion	Worse
If yes, please explain:	·		<u> </u>	
			<u> </u>	
or which of the following do ervices?	you leave your community?	(Check all that app	oly.) Where do you go	to obtain these
Shopping Di-	urre Valentine			
Personal needs				
X Banking	winner		· _	
Employment	Winner			
Social needs	a war be no change to your a	nejikét k patkica —	ргосева и презула	e de la company
	isinesses in the community?			
Yes No	use them if the Post Office is	s discontinued?		
Yes, would you contained to		o doddiningos.		
- I	,	• •	Water Control	
Amy Moell	er	· .		
DO BOL 20	a Witten	SD 575	. S U	
· PU WULCAL	<u> </u>		<u> </u>	
ne: 605-879-				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/16/2011

AMY MOELLER PO BOX 202 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550 Sioux Falls, SD, 57117-7550



Postal Service Customer Questionnaire

	stal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps	L	Σ			
b.	Mailing Letters	M				
C.	Mailing Parcels			$\mathbf{\Sigma}$		
d.	Pick up Post Office box mail	×				
€.	Pick up general delivery mail		区			
f.	Buying money orders		X			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		N			
h.	Sending Express Mail			3		
i.	Buying stamp-collecting material		X			
Oti	ner Postal Services					
а.	Entering permit mailings	YES	. Mo		٠.	
b.	Resetting/using postage meter	YES	NO [X			
No	npostal Services					·
a.	Picking up government forms (such as tax forms)	YES	☐ NO			
b.	Using for school bus stop	YES	⊠ NO			
C.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO			
	If yes, please explain: CLUSTER BOXES WOULD BE IMP	I AM	DISA	Branz .	+ USi	N6
d.	Using public bulletin board	⊠ YES	☐ NO			
e.	Other	X YES	□ №		-	
	If yes, please explain:	P.O.	TS TH	6 C6	NIER	OF
2. Do	you pass another Post Office during business hours while traveling to or from w	rork, or shopp	oing, or for	personal n	eds?	
		YES	X NO	-		
	If yes, please explain:					
es r	6/DAY. \$36/WK, \$1772/YR ICUR	Goine	U OT	ואמייח	ne u	ال معلى
β β	DIDKY . 1. 36/MK , \$1772/YR ICUR	TUD)	PL	ive o	N &	7,200
4)	ts change money be drayally	11611				
		ίc	•			

国概器概念

3.	receive Pe current se	ost Office box so	y, there will be no cha ervice or general deliv	inge to your delivery se very service, complete t	rvice — proceed to question his section. How will the pro	n 4. If you currently posed service compare t	to
		☐ Better	zuk 🔲	t as Good	No Opinion	Worse	•
	If yes,	, please explain:	I Am	dicabled	AND A CLI	USTER BOX	_
	_W	AJOO.	BE IMP	occi Blo	FOR ME TO	1105/	_
4.	For whi service	ich of the follow	ing do you leave your	community? (Check al	I that apply.) Where do you	•	
	M	Shopping	2ioux	FAUS	1. P. WRIRE		
	X	Personal nee	ds off			,	
	X	Banking	GREDOS	79			
		Employment	NONE				
		Social needs	NONE	r			
5.	•	`	cal businesses in the	community?	g tec j.		
		Yes ☐		Dark Office to discontin	und2		
	n yes, t	Woodic you contin	No	Post Office is discontin	ueu r		
		},∞, A	110				
Nan	ne:	Ken	FAY		<u>-</u>		
\dd	ress:	Box	166	· 			
Tele	ephone:	879	-2014				
Date	e: 🧑	5/14	1011	ţ		·	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

KEN FAY PO BOX 221 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mallbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter

Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps .			X	
b.	Mailing Letters	X			
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail	N/			
e.	Pick up general delivery mail	Ø		XÍ	
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material	. 🏻			E
Oth	er Postal Services				•
a.	Entering permit mailings	YES	ĬX NO		٠.
b.	Resetting/using postage meter	YES	₩ NO		
Not	npostal Services		Ì		
a.	Picking up government forms (such as tax forms)	☐ YES	M NO		
b.	Using for school bus stop	XÎ YES	М МО		
C.	Assisting senior citizens, persons with disabilities, etc.	∑ YES	□ №		
	If yes, please explain:	Kilo	1 down	open	
d.	Using public bulletin board	₩ YES	□ №		
е.	Other	X YES	☐ NO	,	
	If yes, please explain:	12	ut ad	ds m	(word
_		_ -			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ong, or for p	personal ne	eas?
		☐ YES	X NO		
	If yes, please explain:				

國際銀驗.

		Better		Just a	as Good			No Opinion		Worse
	if yes,	, please explain:				,,,				·
			on.	ume	nue	Skely	El	box me	Witt	Za-
		ich of the following	do you le	ave your c	ommunity? (Check all th	at appl	y.) Where do y	ou go to obl	zin these
	service .[X]	Shopping								
	ZÍ	Personal needs								
	Ø	Banking								
ul-	7	Employment								
	Ø	Social needs								
,	De vou	ı currently use loca	u businsas	oo in the c	ommunih <i>(</i>)					
	•	Yes I		es III tre C	ommunky r					
	If yes, v	would you continu		em if the P	ost Office is	discontinue	d?			
		Yes 📈 N	lo							
ne:	<u> </u>	Patricia PO. Box	Pe	eke_					. ·	
ires	s: /	20. Box	24	8		·				
epho	ne:	605 8	790	2006						
	4	5-14-11								

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05/17/2011

POSTAL CUSTOMER PO BOX 248 WITTEN, SD 57584

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office.
 Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following: **Postal Services** Daily Weekly **Monthly Never Buying Stamps** M Mailing Letters 図 **Mailing Parcels** M C. Pick up Post Office box mail 図 d. \mathbf{Z} Pick up general delivery mail f. **Buying money orders** Obtaining special services, including Certified Mail, Registered Mail, Insured 図 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail N M Buying stamp-collecting material Other Postal Services **Entering permit mailings** YES | NO Resetting/using postage meter YES M NO Nonpostal Services Picking up government forms YES X NO (such as tax forms) **☑** NO Using for school bus stop YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: YES Using public bulletin board NO. Other YES ☐ NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

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	Better	Just as Good	No Opinion	
If yes	, please explain:			
-				
For with		you leave your community? (Chec	k all that apply.) Where do you g	to obtain these
X X	Shopping			
X	Personal needs			
X	Banking			
	Employment			
Ø	Social needs			
Do you	currently use local bu	sinesses in the community?		
	Yes No			
If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
		, ,		
	//		*	
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e add any	y additional comments puestionnaire. 2 tl Aarle Harle	on a separate piece of paper and	attach it to this form. Thank you for all he was to be seen to be	or taking the time to



05/17/2011

BETTY TUTTLE PO BOX 155 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

1	Pos	tal Services	Daily	Weekly	Monthly	Never
1	a.	Buying Stamps			X	
ı	b.	Mailing Letters		囷		
(C.	Mailing Parcels				×
(d.	Pick up Post Office box mail	×			
•	e.	Pick up general delivery mail	M			
1	f.	Buying money orders				×
•	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
١	h.	Sending Express Mail				区
i	Ļ	Buying stamp-collecting material				K
	Oth	er Postal Services				
;	a.	Entering permit mailings	YES	⊠ NO		٠.,
١	b.	Resetting/using postage meter	☐ YES	⊠ ио		
	Non	postal Services			·	
i	a.	Picking up government forms (such as tax forms)	X YES	□ №		
. 1	b.	Using for school bus stop	☐ YES	M №		
,	C.	Assisting senior citizens, persons with disabilities, etc.	X YES	☐ No.	<i>></i>	
		If yes, please explain:	ti Dign	by pr	cop	
,	d.	Using public bulletin board	X YES	☐ NO		
•	Θ.	Other	YES	⊠ NO		-
		If yes, please explain:				
	De :	rou pass another Post Office during business hours while traveling to or from w	ork or show	ning or for	nemonal re	ade?
	<i>D</i> U)	An base areard Lost Clines diriging prolitess fioris write naveable to a notified	YES	NO 🔀	heishiri ir) Carro
		if yes, please explain:				
		n you, proud adjusti.				

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	Better	☐ Just as Good	No Opinion	
If yes	, please explain:	-		
For wh	nich of the following do y	ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
service	es?	· · · · · · · · · · · · · · · · · · ·	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
X	Shopping Our	une Soh		
×	Personal needs	Winner A Date		
X	Banking 2	Wines Sala		
	Employment			
X	Social needs 2/	inner Jook	<u> </u>	
			The first for	
Do you	i currently use local bus	inesses in the community?		
	Yes 🐼 No		15 natimus.	-
If yes,	would you continue to u	se them if the Post Office is disco	ontinued? Grotall not	
,,	Yes No		v	
	L 100 H	,		
×	Taylord Mo	Žiez.	,	
:S:	BN 243	W. Man Sah	- Add Prince	
	605 87	9 62 752		,
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add am	v additional comments o	on a sengrata piece of paper and	attach it to this form. Thank you fo	or taking the time to
add an	y additional comments of uestionnaire.	on a separate piece of paper and	attach it to this form. Thank you for	ork)
add an	y additional comments of uestionnaire.	on a separate piece of paper and	ut peoplost of 2	ork)
add any	y additional comments of questionnaire.	on a separate piece of paper and Reit It would fill	mony their for	orks Re
add any	y additional comments of questionnaire.	on a separate piece of paper and Reit It would fill	attach it to this form. Thank you for ut people out of a money their form I get check in a road anylode	orks Re



05/17/2011

POSTAL CUSTOMER PO BOX 243 * WITTEN, SD 57584

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken. Dear Postal Service Customer.

in response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2



Postal Service Customer Questionnaire

F	03	tal Services	Daily	Weekty	Monthly	Never
а	L.	Buying Stamps		2		
b).	Mailing Letters .		4		
c	ì.	Mailing Parcels				
d	i.	Pick up Post Office box mail				
e	ì.	Pick up general delivery mail				¥
f	•	Buying money orders				¥
Ş].	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h	١.	Sending Express Mail				<u>I</u>
i,		Buying stamp-collecting material			. 🔲	1
(Oth	er Postal Services				
ē	3,	Entering permit mailings	☐ YE\$	NO		٠.,
ł) .	Resetting/using postage meter	YES	I No		
ı	Nor	postal Services				
ŧ	a ,	Picking up government forms (such as tax forms)	YES	Y NO		
ł) .	Using for school bus stop	☐ YES	₽ NO		
(2.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
		If yes, please explain:		·		
•	i,	Using public bulletin board	YES	□ №		
•	€.	Other	YES	☐ NO		
		If yes, please explain:				
ı	Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			☐ YES	I NO		
		If yes, please explain:		.		

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	☐ Better	Just as Good	No Opinion	₩ Worse
<u>If ye</u>	es, please explain:			
_				-
For v servi	vhich of the following of ces?	lo you leave your community? (Chec	k all that apply.) Where do yo	u go to obtain these
V	Shopping			·
V	Personal needs			,
	Banking			
	Employment			
	Social needs			
	Yes No	businesses in the community?	ntinued?	-
ie: R	V Yes □ No	GARDNER		
ress: Ŧ	0. Box &	GARDNER 134, WITTEN SD	57584	
	,			
phone:				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/17/2011

REX & FAIRY GARDNER PO BOX 234 WITTEN, SD 57584

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a .	Buying Stamps			\square	
b.	Mailing Letters			X	
C.	Mailing Parcels				X
d.	Pick up Post Office box mail		\boxtimes		
е.	Pick up general delivery mail				X
f.	Buying money orders				凶
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図	
h.	Sending Express Mail				X
i.	Buying stamp-collecting material				区
Oth	er Postal Services				,
a.	Entering permit mailings	YES	⊠ NO		*.
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⋈ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ ио		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	NO 🗵		•
	If yes, please explain:	1000			
Dos	Posting town meeting signs - Clean-up 6 you pass another Post Office during business hours while traveling to or from wo	or shore	ing or for	nersonal ne	eds?
יסם	And been strouble took chine dating propiess lights assure havouring at the most as			POLOVIROL IN	ruw i
		YES	M) NO		
	If yes, please explain:				

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	es, please explain:			
	+ is nice to	have the convenience	ce when the need	to purchace
		lpiece; as well as		•
For v servi		you leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping			
	Personal needs			
\boxtimes	Banking V	Vinner, SD		
	Employment	• .		
П	Social needs	• •	<u></u>	
ii ye	Yes Mo	use them if the Post Office is disco	au lueu r	
me:	Town of A	lew Witten		
dress:	POBOX 18	5 Witten, SD	57584	
<i>60</i>	5-8119-203	12		
eprone.	r . a			·
ephone: te:	5-18-11			
te:		s on a separate piece of paper and		



05/19/2011

TOWN OF NEW WITTEN PO BOX 185 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office.
 Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			国	
b.	Mailing Letters		U		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	图			
e.	Pick up general delivery mail	☑			
f.	Buying money orders				U
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
h.	Sending Express Mail			团	
i.	Buying stamp-coflecting material				9
Oth	er Postał Services				
a.	Entering permit mailings	YES	☐ NO		••
b.	Resetting/using postage meter	YES	□ NO		
Nor	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	1 NO		
b.	Using for school bus stop	☐ YES	∐ No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO		
		_			
е.	Other	☐ YES	₽ NO	٠.	
	If yes, please explain:			_	
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shope	ing, or for p	personal ne	eds?
		YES	NO		
	If yes, please explain:			_	
			_		

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lease explain: s of the following of th	WINNER, S.L. WINNER, S.L. WINNER, S.L. WINNER, S.)) D,			
Shopping Personal needs Banking Employment	Winner, S. W. NNer, S. W. NNer, S.)) D,			
Shopping Personal needs Banking Employment	Winner, S. W. NNer, S. W. NNer, S.)) D,			
Personal needs Banking Employment	Winner, S.). D,	<u>.</u>		
Banking	Winner, S.). D,	<u>.</u>		
Employment	Winner, S.	D			
Social needs		,			
•					
	ousinesses in the commu	nity?	F. P. No Opinion	ı	
- —					
./	o use them if the Post Of	ice is discontin	ued?		
, 163 L. 140					
LARY L	ONG				
Box 186	, WITTEN,	5, b	57 5 \$ 4		
6.05-87	9-2207				
		_ J , D	<u> </u>		
	Yes No ARY L Box 186	Uld you continue to use them if the Post Off Yes □ No ARY LONG	Wild you continue to use them if the Post Office is discontinued by the Post Office is	Wild you continue to use them if the Post Office is discontinued? Yes No ARY LONG BOX 186, WITTEN, S, b 57589	Wes No ARY LONG BOX 186, WITTEN, S, b 57589

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/19/2011

CARY LONG PO BOX 186 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps .			☆	
b.	Mailing Letters	X			
C.	Mailing Parcels		X	<u>``&</u> .	
d.	Pick up Post Office box mail	M			
θ.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			\mathbf{X}	
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠, NO		٠.
b.	Resetting/using postage meter .	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO	,	
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	🔯 NO		
	If yes, please explain:				
					
d.	Using public bulletin board	X YES	☐ NO	•	
е.	Other	YES	☐ NO	· .	•
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoot	oing, or for i	personal ne	eds?
	•	YES	⊠ NO		
	If yes, please explain:				

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if ye	es, please explain: 🔑	a Soman & Cont he	wet Seave town	to get my
I <u>II</u>	11.V= '	-		
For v	vhich of the following d ces?	o you leave your community? (Check	all that apply.) Where do you go	to obtain these
凶	Shopping Win	mes SD /-2x's were	Pissed Mitchell &	Q
Ø	Personal needs 2			
图	Banking Win	ner &D		
	Employment	Disable		
	Social needs	scal or hometown !	DXS year Belief	In & Radon
	Yes No	ousinesses in the community? Occasionally ouse them if the Post Office is discor	ntinued?	
	Arlly R. OB	ryan	,	
: S	- J- /	•	Λ	,
ss:	PD Box 211,	310 N AppleSt. With	ten SD 57584	-0511
j	PD Box 711, Ylone	310 N AppleSt. With	ten SD 57584	-051



05/19/2011

SHELLY O'BRYAN PO BOX 211 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

	·				
Pos	tal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps .			囟	
b.	Mailing Letters	凶			
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	X			
€.	Pick up general delivery mail	 			
f.	Buying money orders			図	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			<u>,</u>	
h.	Sending Express Mail		. 🗆	N	
i.	Buying stamp-collecting material				X
Oth	er Postal Services	·	·		٠,
a.	Entering permit mailings	YES	□ №		٠.
b.	Resetting/using postage meter	YES	□ №		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	□ NO		
b ,	Using for school bus stop	☐ YES	⊠ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	M NO		
e.	Other	☐ YES	⊠ ио	<i>.</i>	-
	If yes, please explain:			<u> </u>	
D	tour page another Boot Office during hypingers have while benefits to as from the			omenel es	ode?
טס '	you pass another Post Office during business hours while traveling to or from wo			POISUITAL NE	
		☐ YE\$	ΙΣΙΝΟ		
	If yes, please explain:				

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3.	If you hav receive P current so	ost Of	fice box service or g	il be no eneral (change to your deliv delivery service, com	ery service plete this se	— proceed to ques ction. How will the	tion 4. If you cur proposed service	rently s compare to
			Better		Just as Good		No Opinion	苡	Worse
	if yes	, pleas	se explain:					<u> </u>	
4.	service			,	your community? (Ch	eck all that	apply.) Where do y	ou go to obtain t	hese
	Image: Control of the		124	nnei	인				
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•	内	Bar	nking $\mathcal{U}_{\mathcal{U}}$	1116	<u>r </u>	_			
		Em	ployment		<u>.</u>				
		Soc	cial needs						
5. Nam	If yes,	□ would	Yes No	them it	If the Post Office is dis $5m$ // h				·.
Addı	- - - -	D.O	Bax 29.	5	luitten,	5.1	57584	(400	N. MAIN
Tele	phone:	6	05) 879	, ·	1537	·			
Dat <u>e</u>	: 5	//	7/11			_			
	·		,						

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/19/2011

MRS ALAN J SMITH PO BOX 295 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available
at the administrative Post Office. Government forms normally provided by the post office will also be available at the
administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters			X	
C.	Mailing Parcels			X	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mall, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			. 🔲	X
i,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		*·•
b.	Resetting/using postage meter	☐ YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	T YES	М МО		
b.	Using for school bus stop	☐ YES	🛛 ио		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	NO 🔀		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ №		
е.	Other	YES	⊠ NO		
	If yes, please explain: Fire Dent Events				· .
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shope	oing, or for	personal ne	eds?
		☐ YES	NO		
	If yes, please explain:		· · ·		

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3.	If you have receive P current se	re carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compar ervice?	e to
		☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse	
	if yes	please explain: If pagers need to be sent back it wi	<u>/_</u> ,
	reg	suire a trip into Winner which is 30 mi rou	ind
4.	For wh	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these ss?	
	X	Shopping Winner	
		Personal needs	
	X	Banking Winner	
		Employment	
		Social needs	
5.	-	currently use local businesses in the community? Yes No would you continue to use them if the Post Office is discontinued?	- .
		Yes No	
Nar	ne: <u>/</u>	Vitten Volunteer Fire Dept.	
Add	Iress: 7	PO Box 153 Witten, SD 57584	
Tele	ophone;	605-879-2277 Fire Chief Doug Best's #	
Dat	9:	5-18-11	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/19/2011

WITTEN VOLUNTEER FIRE DEPT PO BOX 153 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550

2.



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps ,			\boxtimes	
b.	Mailing Letters		$oldsymbol{\boxtimes}$		
C.	Mailing Parcels			区	
d.	Pick up Post Office box mail	\boxtimes			
€.	Pick up general delivery mail				X
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				\boxtimes
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	🔯 ио		٠.
b.	Resetting/using postage meter	YES	⋈ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ ио		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ ио		
е.	Other	YES	⊠ NO		•
	If yes, please explain:				
Da.	Posters for Town Activities	or abana	ing or for	nemonal =	ode?
טס י	you pass another Post Office during business hours while traveling to or from wo	_		J ersonal Re	rous (
		∐ YES	⊠ ио		
	If yes, please explain:				

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	Better	Just as Good	No Opinion	
<u>I</u>	f yes, please explain:	<u> </u>		
-				
	or which of the following do ervices?	you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
2	Shopping	Winner, SD		
	Personal needs	Winner, SD	·	
Σ	Banking	Winner SD		
ŗ	Employment			
Γ	Social needs			
Do	•	isinesses in the community?		
lf		use them if the Post Office is disco		
	X Yes No			
	Doug & St	erry Best		
me:	,	727 111 +12 0 S	0 51584	
dress:	POBOX	236 VVII Fell, 5	0 0 1 00 1	
	1.30 - 5-7	232 Witten, 8 7-2559	<u> </u>	



05/19/2011

DOUG & SHERRY BEST PO BOX 232 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter

Manager, Post Office Operations

PO Box 7550

2.



Postal Service Customer Questionnaire

Pos	etal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps ·			X	
b.	Malling Letters		Ø		
C.	Mailing Parcels				
d.	Pick up Post Office box mail	X			
е.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	¹ 🗆			\boxtimes
h.	Sending Express Mail				×
i.	Buying stamp-collecting material				\square
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		*.,
b.	Resetting/using postage meter	YES	⊠ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	MO 🔀		
b.	Using for school bus stop	YES	⊠ ио	-	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO		
	If yes, please explain:			.	
d.	Using public bulletin board	⊠ YES	□ NO		
e.	Other	YES	⋈ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from	work, or shoot	oing, or for a	ersonal ne	eds?
J	yes place should be only defining securious fronts trinte servining to or fight	YES	NO		
	If was interes available:			`	10
	If yes, please explain:	roe Or	niver Divisor	4h0	dou

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	Better	Just as Good	No Opinion	☑ Worse
If yes	, please explain:	<u> </u>		
				· ·
For wh		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
凶	Shopping	Vinner		
X	Personal needs	1) In nes		
図	Banking door	e mostly only	o-otherwise	Winner
വ	Employment 7	Mission		
	Social needs	· · · · · · · · · · · · · · · · · · ·		
	ببيط لمصمل محث بالسمسيني	sinesses in the community?) "I No spec	
	Yes No No would you continue to u	use them if the Post Office is disco	ontinued?	
	Yes No		ontinued?	
If yes,	Yes No No would you continue to u	se them if the Post Office is disco	ontinued?	5758 [√]
	Yes No would you continue to to Yes No Po Box	se them if the Post Office is disco	<u>) </u>	5758¥

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/19/2011

ROXANN HEINZMAN

PO BOX 206 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			e. Po≛e	
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
Θ.	Pick up general delivery mail		4		
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
ì.	Buying stamp-collecting material				, 1
Ott	er Postal Services				
a.	Entering permit mailings	☐ YES	NO		٠.
b.	Resetting/using postage meter	☐ YES	MO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	MO		
b.	Using for school bus stop	☐ YES	NO		
C,	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🎆		
	If yes, please explain:			 	
d.	Using public bulletin board	YES	ON 🔲		
e.	Other	YES	р ио	,	-
	if yes, please explain:			_	
_	Community Events	ada an abawa			ode?
Do	you pass another Post Office during business hours while traveling to or from wo		_	personal rk	30 057
	_	YES	NO		
	If yes, please explain:		_		
			·		

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3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	If yes, please explain:
	Would loose the convenience of same day mailing capabilities
4,	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Winner
	Personal needs Winner
	Banking Winner
	Employment Employment
	Social needs Winner
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	me: DOUG BEST BEST Welding & Repair
Add	tress: 210 N. main ST/ po-20x 24 5 Witten SP 57884
Tek	ephone: 605 · 879 - 1277
Dat	»: Max 16 th 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/19/2011

DOUG BEST/BEST WELDING & REPAIR PO BOX 245 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service
at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If
you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn,
and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located
miles away.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	ostal Services		Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
е.	Pick up general delivery mail	· 🔲		□ '	
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ NO		٠.
b.	Resetting/using postage meter	YES	∏ NO		
Ног	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	□ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		-		
d.	Using public builetin board	☐ YES	□ NO		
e.	Other	YES	□ №		-
	If yes, please explain:				•
Dos	ou pass another Post Office during business hours while traveling to or from wo	ırk, ar shann	ing or for i	oersonal ne	eds?
50)	to been mindles . Ant alter desired benings these actions and an unit are	YES	NO [··
	If yes, please explain:		•		

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3.	If you have carrier delivery, the receive Post Office box service current service?	re will be no change to your deliver or general delivery service, comple	y service — proceed to question 4 ete this section. How will the propo	If you currently used service compare to	
	☐ Better	Just as Good	No Opinion	Worse	
	to bein track	of it so # 85 - As and of Jonnie draw	us to and from the	Inest nest office	c ,
4 .	For which of the following do services? Shopping	belg an enformation your confirmation (Check Williams)	k all that apply.) Where do you go	to obtain these	
	Personal needs	Quit Sit.			
	Banking (June of the	·		
	Employment	Reteried			
	Social needs: Avidence de Court pur de Court	at merel delivery service completed another it	te this section has well a section	duis Jo miles a	ı
5.	Do you currently use local be Yes No	with med another se usinesses in the community? Our local busin	rice is 20 miles	aevay	4
	If yes, would you continue to	use them if the Post Office is disco Buckuse lee	entinued? Anis hove a Es	hoeci	•
Nan	ne: MARK	* MARY W	EATHERMA	N	
Add	ress: BOX 13	57 - WITTE	TV, SD 5758	-4	
Tele	phone: 605 -	879-2372			
Date	: 5-17-1		·		
	se add any additional comments plete this questionnaire.	s on a separate piece of paper and	ettach it to this form. Thank you fo	r taking the time to	

Mary Weatherman

Marting Parts energy

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Mary Weatherman

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and leaves bellewies

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05/20/2011

MARK & MARY WEATHERMAN

PO BOX 157 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations

PO Box 7550 Sioux Falls, SD, 57117-7550



Postal Service Customer Questionnaire

	·				
Pos	tal Services	Daily	Weekly-\	Monthly	Never
a.	Buying Stamps .		$\boxtimes +$		
b.	Mailing Letters	X			
C.	Mailing Parcels		区		
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				X
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			×	極
h.	Sending Express Mail			図	図
i.	Buying stamp-collecting material				Ø
Oth	er Postal Services				
a .	Entering permit mailings	T YES	🛛 ио		÷.
b.	Resetting/using postage meter	X YES	□ NO		
No	npostal Services				
a,	Picking up government forms (such as tax forms)	YES	NO 🔀		
b.	Using for school bus stop	YES	⊠ ио		
c.	Assisting senior citizens, persons with disabilities, etc.	X YES	□ NO	, ,	1
	If yes, please explain:	Caluses	the O	trive	apolis
		area for	day a	reest	the
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:		_		·.
Do	you pass another Post Office during business hours white traveling to or from w	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES	⊠ NO		
	If yes, please explain:		.		

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3.	If you have receive Po current ser	e carrier delivery, there will st Office box service or ger vice?	be no change to y neral delivery serv	our delivery service — ice, complete this secti	proceed to question on. How will the prop	4. If you currently posed service compare to
		Better	Just as Goo	od .	No Opinion	Worse
	If yes,	please explain:				
					·	
4.	For whices	ch of the following do you le 3?	eave your commu	nity? (Check all that ap	ply.) Where do you g	jo to obtain these
	Z	Shopping whien	men			
	X	Personal needs in W	(inner)			
	区	Banking in Wi	n nev			
		Employment retin	eb			· ·
	X	Social needs mark	ty friend	bin our a	rea!	
5.	Do you	currently use local business	ses in the commu	nity?		
	[X Yes No				
	If yes, w	ould you continue to use the	hem if the Post Off	fice is discontinued?	a that h	eve to do with
	the	Yes No - pr	Mitten	in when our		ive to do with
Nam	e: Cal	vin + Jean a	del			
		Box 203		,	<u>-</u>	
Tele	phone: 6	05-879-22	236		·	
Date	<u>: 5</u> .	-18-11				
		additional comments on a sestionnaire.	separate piece of	paper and attach it to th	nis form. Thank you	for taking the time to

115 9 +1 1	In house I me had a see
90 Review Coordinator	on our mail - Marsural
	get our mailing supplied In
i dear Dir !	packages + it for meded inquina
	and etc. We med our port of
Carlier this 1,000 commons beard	A _ / _ M
the sortal gennies toda in Witten	Suncerely
meeted the area seemle and they were	
all in Jayor of Deeping our 80 + we were	Cal, Dean adel
intermed it star for at long 5 usered.	Po Box 2003
There was olat of work + 11 th th	With S. D
List up a most & weather P.O.	
you don't realize the need for the	
Patal service in our town for	
instance, we are series Citizens and	
to have to do our postal belained at	
a box out in the agen, in the cold &	
wind it would be a complete disaster	
Day 40 4 then without chume to help	
Ver. We use our nest swatnishies Rachiday	
with help from our Raienelle, & hal a bul	
employees Than on es many	



05/20/2011

CALVIN & JEAN ADEL

PO BOX 203 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office.
 Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, if you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
c.	Mailing Parcels			<u> </u>	Ĺ ·
d.	Pick up Post Office box mail				L
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Care Care Care Care Care Care Care Care
h.	Sending Express Mail				La de service
i.	Buying stamp-collecting material				Life of the second
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	TYES	∏ -No		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⊿ √NO)
	If yes, please explain:				
d.	Using public bulletin board	☐ YES	□ NÓ		
e.	Other	YES	1140	•	
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for a	personal ne	eds?
		YES			
	If yes, please explain:				



	Better	Jus	t as Good	No Opinion	· L W	orse
	If yes, please explain:			· 		
						
	For which of the following	a do vou leave vour	community? (Check	all that apply.) Where do y	ou go to obtain these	•
	services?	, ,			•	
	Shopping	. (
	Personal needs	3 <u>`</u>	These	Service a	er real	
	Banking	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	and to	we in Vi	Vetten)	Lech
	Employment			18 / 2011 62	<u>) </u>	
	Social needs					•
	Do you currently use loca	al businesses in the	community?			
	¥ Yes ∏ N			•		
	If yes, would you continu		Post Office is discon	tinued?		
	Yes 📗 N	lo				
laili	ing Address					
laili	ing Address					
	ing Address		1	A separate resp.	, parting 2	
	ing Address	();	the grant	Witter		- 8 V-68
me:	ing Address can ss: 30399	- det	-	Witter	Marie State	- 4 V-65
me:	ing Address	379		Witter	Marine State of State	- 6 V - 65

US Postal Service

RE: Witten SD Post Office

Dear Sirs:

It is unfortunate our population has declined to the extent business activities can no longer support a post office in Witten.

It is difficult to argue for continued operation of the Witten Post Office when Stamps.com has become part of our business due to the convenience.

If, as your letter states, our carrier delivery service will not change, we have no objection to closing the Witten office. We do hope another position can be found for Mrs. Jessie Elsasser as she has served her patrons well with courtesy and good service.

Sincerely,

Joan Ferguson Ferguson Farms



05/21/2011

JOAN FERGUSON 30394-266TH ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	Postal Services		Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	□ №		
b.	Using for school bus stop	YES	□ ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	□ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	— ☐ YES	□ NO		
	If yes, please explain:				
_					1.0
Doy	rou pass another Post Office during business hours while traveling to or from wo			personal ne	eds?
	Muse alexan and left	YES	X NO		
	If yes, please explain:	•			



If you have receive Po current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently ost Office box service or general delivery service, complete this section. How will the proposed service compare to rvice?
	Better Just as Good No Opinion Worse
If yes,	please explain:
For whi	ich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these s?
	Shopping
	Personal needs
	Banking
	Employment
	Social needs
if yes, v	Yes No vould you continue to use them if the Post Office is discontinued? Yes No
iling Ad	dress
ne: 🕠	eage y Maria Olson
ress:_ <i>6</i>	26642 309 th Ame Witten AD
phone:	942-3096
	5-19-11
	If yes, For whiservice Do you If yes, v illing Ad ie:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/21/2011

GEORGE & NORMA OLSON 26642-309TH AVE WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter

Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	etal Services	Dally	Weekiy	Monthly	Never	
a .	Buying Stamps			M		
b.	Mailing Letters	Z				
¢.	Mailing Parcels					
d.	Pick up Post Office box mail	D				
e.	Pick up general delivery mail	A				
f.	Buying money orders					
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
h.	Sending Express Mail			Z		
i.	Buying stamp-collecting material				\square	
Oth	er Postal Services	,				
a.	Entering permit mallings	☐ YES	∑ NO		٠.	
b.	Resetting/using postage meter	YES	D/MO			
Nor	npostal Services		`			
a.	Picking up government forms (such as tax forms)	YES	□ №			
b.	Using for school bus stop	☐ YES	ОИД			
Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	Д ио			
	If yes, please explain:					
d.	Using public bulletin board	YES	☐ NO			
е.	Other	YES	□ №			
	If yes, please explain:					
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal ne	eds?	
	More along malain	YES	□ NO			
	If yes, please explain:					

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	18	服器器。			v	* (7	+ 301/1	/() - 🛋
3. red	ou hav eive Po rrent se	e carrier delivery, thost Office box service	ere will be no char e or general delive	age to your delivery service, com	very service — plete this secti	proceed to question. How will the pr	on 4. If you cur roposed service	rrently se compare to	M Op
		Better	Just	as Good		No Opinion	(A	Worse	vayon c
									pinimons
	For wh service	ich of the following d s? Shopping	lo you leave your d	community? (Ch	neck all that app	oly.) Where do you	u go to obtain (these	J. M.
		Personal needs							O
		Banking							5
		Employment							Q
		Social needs	Committee that	e end water	eriti indica	::			5
	_								TO TO
5.	Do you	currently use local I	businesses in the (community?				T.,	<u> </u>
	If yes, v	would you continue	to use them if the I	Post Office is di:	scontinued?				+
		☐ Yes No							ੜ
Name:	<u></u>	ean Hai	Tev						1 2
Address	s: <u>(</u>	PO Byox.	254	1) itter	a SD	5158	34		don
Telepho	one:	1005-8	99 87	79-20	23				7
Date:	5-19	8-11.							Jenoius
		y additional commen questionnaire.	its on a separate p	lece of paper a	nd attach it to t	nis form. Thank yo	ou for taking th	e time to	nago
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be	- (- (ge & we	ative	impo	acto	n own	comm	runity	
			-						



05/21/2011

JEAN HARTER PO BOX 254 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Steven Carter Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				The state of the s
b.	Mailing Letters				1 Little
C.	Mailing Parcels				图
d.	Pick up Post Office box mail				团
e.	Pick up general delivery mail				团
f.	Buying money orders				图
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				四
h.	Sending Express Mail				垣
i.	Buying stamp-collecting material				
Oth	er Postal Services		F		
a.	Entering permit mailings	YES	MO NO	1	
b.	Resetting/using postage meter	☐ YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	1 NO		
þ.	Using for school bus stop	YES	II NO	1	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	U NO	 	
e.	Other	— ☐ YES	 MNO		
	If yes, please explain:				
₽~	you pass another Post Office during business hours while traveling to or from w	ork or show	ing or for	omonal a	node?
<i>D</i> 0	you pass arround it ost Office during business hours write bayeing to Official W	ork, or snopp	Mig, or lor p	CISUIIAI IN	ecus (
	if yes, please explain:	<u> </u>	Lª NO		
	n you, prodoe explain.				



	If you placed syntain:		No Opinion	Worse
	If yes, please explain:			
	For which of the following do	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
4.	services? Shopping	aliner.	7 -	
	Personal needs	11		
	Banking	Winner,	S.D.	
	Employment			
	Social needs	Winner.	8.8	
	- .	, ,		
5.	Do you currently use local bu	sinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disco	ontinued?	
	Yes No			
Maili	ing Address			
Name:	: 9 Cont	Saulena Co	Eliza	
Addres	ss: 26766-3	Saulena Ct	2 Willen S	2 57584
Tele <u>ph</u>	105 8	79-2425	,	
Date:	5/19	/11	,	,
		/		



05/26/2011

VERN & PAULENA COLLINS 56766-302ND AVE WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, if you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



If yes, please explain:

Postai Service Customer Questionnaire Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following: **Postal Services** Dally Weekly Monthly Never **Buying Stamps** 团 Mailing Letters W **Mailing Parcels** Pick up Post Office box mail 团 Pick up general delivery mail 团 **Buying money orders** Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail 四 Buying stamp-collecting material 囝 Other Postal Services Entering permit mailings ☐ YES Resetting/using postage meter ☐ YES [Y NO Nonpostal Services Picking up government forms YES (such as tax forms) Using for school bus stop YES c. Assisting senior citizens, persons with disabilities, etc. YES If yes, please explain: . Using public bulletin board YES Other YES If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

国機能觀疑。

3.	If you have carrier delivery, the receive Post Office box service current service?	re will be no change to your deliver or general delivery service, comple or general delivery service, comple	y service — proceed to question ete this section. How will the prop	If you currently osed service compare to
	☐ Better	Just as Good	No Opinion	☐ Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping	Winner 5 D		
	Personal needs	Winner S.D		
	Banking	Winner S.D		
	Employment	retired		
	Social needs	Manner 5,1) with an and the second of th	
5.	Yes No No If yes, would you continue to Yes No	usinesses in the community? use them if the Post Office is disco	ontinued?	
Na	ne: Sägle 1	n. Long	·	
Add	<u> </u>	74 109 A	1. Dogwood St.	<u> </u>
Tel	ephone: 605-879	- 25 97		
Dat	e: May 20th	2011		
	ase add any additional comment nplete this questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to

Witten 5,051584 may 25,2011

United States Postal Service

Post office to remain open.

But that is mut a

proption in todays world.

She the best you can
for all the knall post
offices.

Dhand you.

Postmeter Retired - Dayle in Long
P. OBOX 174
Witten 5,9584



05/26/2011

GAYLE M LONG PO BOX 174 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available
at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, if you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Dally	Weekly	Monthly	Never	
a.	Buying Stamps		X		L	
b.	Mailing Letters		X			
C.	Mailing Parcels			M		
d.	Pick up Post Office box mail	X				
e.	Pick up general delivery mail	X				
f.	Buying money orders			X		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M		
h.	Sending Express Mail			X		
i.	Buying stamp-collecting material			<u> </u>	X	
Oth	er Postal Services					
a.	Entering permit mailings	YES	MO			
b.	Resetting/using postage meter	YES	⊠ NO			
Nor	npostal Services					
a.	Picking up government forms (such as tax forms)	YES	NO 🔀			
þ,	Using for school bus stop	YES	⊠ NO			
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀			
	If yes, please explain:					
	·					
d.	Using public bulletin board	X YES	☐ NO			
e.	Other	YES	☐ NO			
	If yes, please explain:			_		
Do	you pass another Post Office during business hours while traveling to or from wo	ork. or shoor	oina, or for a	ersonal ne	eeds?	
	, as pass a second daming about the second of the second o	YES				
	If yes, please explain:					



If you have carrier delivery, there will be no change to your of receive Post Office box service or general delivery service, ocurrent service?	delivery service — proceed to question 4. If you currently complete this section. How will the proposed service compare to
☐ Better ☐ Just as Good	No Opinion Worse
If yes, please explain: T will be a	reatly inconveienced having to
_ drive to Winner. I work	in Witten and do not go to town often.
4. For which of the following do you leave your community? services?	(Check all that apply.) Where do you go to obtain these
Shopping	·
Personal needs Winner, pare	a week, sometimes less
Banking	<u>, </u>
Employment	
Social needs	
5. Do you currently use local businesses in the community? Yas No If yes, would you continue to use them if the Post Office is Yes No	
Mailing Address	· •
Name: Samantha West	Witten Elementary School
Address: 410 N. Apple St. Witten, SO	P.O. Box 217 Witten, 50
Telephone: 879-2254	879-2336
Date: 5-24-11	5-24-11
Please add any additional comments on a separate piece of pape complete this questionnaire.	
The City of Witten also in Witten often. I am	uses the Post Office the finance officer.
Town of New Witten	
Witten, so 57584	• • • • • • •



05/26/2011

SAMANTHA WEST 410 N APPLE ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Written Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



05/26/2011

WITTEN ELEMENTARY SCHOOL

PO BOX 217 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



If yes, please explain:

Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following: Daily Weekly Monthly Never Postal Services **Buying Stamps Mailing Letters** b. Mailing Parcels C. Pick up Post Office box mail ď. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured M Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services Entering permit mailings YES YES MY NO Resetting/using postage meter Nonpostal Services Picking up government forms YES NO (such as tax forms) ŢYES 🔼 NO Using for school bus stop Assisting senior citizens, persons with disabilities, etc. If yes, please explain: Using public bulletin board YES X NO Other 🔲 yes 🎾 no If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO



	Better		Just as Good		No Opinion	Worse
If yes,	please explain:					
			-			
For whi	ich of the following do	you leave	your community?	(Check all that appl	y.) Where do you g	o to obtain these
X	Shopping					
Ø	Personal needs					
AT .	Banking					
⊠	Employment					
	Social needs					•
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o you	currently use local bu	isinesses ir	n une community?			n. af
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yes, v	would you continue to	use them i	f the Post Office is	discontinued?		· ·
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g Ad	□ Yes □ No dress Mark 6660-2 605) 84	MSF 2671 10-	na v 198	v: Hen s - I v - mai	VOVID 1 VOVID 1 VOVID 1 VOVID 1 VOVID 1	ike My ered to on the
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05/26/2011

MARK MCANALLY 26660-267TH ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a	Buying Stamps .			X	
	b.	Mailing Letters		対		
	C.	Mailing Parcels			Ø	
	ď.	Pick up Post Office box mail	図			
	е.	Pick up general delivery mail				図
	f.	Buying money orders				abla
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
	h.	Sending Express Mail				X
	Ļ	Buying stamp-collecting material		. 🔲		X
	Oth	er Postal Services				٧
	a.	Entering permit mailings	YES	M NO		,
	b.	Resetting/using postage meter	☐ YES	⊠ NO		
	No	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	☐ YES	Ø NO		
	Ç.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ио		
		If yes, please explain:		<u>′</u>	·	
	ď.	Using public bulletin board	YES	☐ NO	<u> </u>	
	e.	Other	YES	□ №		
		If yes, please explain:				
2	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shops	oing, or for	personal ne	eds?
		•	_	MO		
		If yes, please explain:	,			

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If yes, please explain: A face by the read sould be problemed is in which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Personal needs The No If yes, would you continue to use them if the Post Office is discontinued? Personal needs Do you currently use local businesses in the community? No If yes, would you continue to use them if the Post Office is discontinued? Personal needs Social needs Do you currently use local businesses in the community? No Social needs Personal needs Personal needs Social needs Personal needs Perso		Better			Just as G	ood		☐ No O	pinion		汝	Worse
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No e: Mary Henson ess: PO Box 27 chone: 605 828 0464 They additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire. No a heated occation that is protected from the weather, These continued is not a separate of the continued in the continued	If yes,				ou the	road	ىنەن.	ld be	2 1011	blemo	عزار	-in
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mary Henson Since: 665 828 0464 May 33 2011 add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to a this questionnaire. If Currently pick up our mail in a heated cation that is protected from the weather. These	ننىد	nter.	Pack-ur	zes u	blisoc	be	diffic	1. X4		pic	1	1
Shopping Personal needs Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mary Henson Social needs A 2 1 A 2 1 A 3 2 1 A 4 6 4 A 4 6 4 A 4 6 4 A 5 6 6 6 7 A 7 6 6 7 A 7 6 6 7 A 7 7 A 7										V		ł
Banking Employment Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No Mary Henson Social needs A Do No Mary Henson A Do No A Do No Mary Henson A Do No A Do No Mary Henson A Do No A Do			owing do y	ou leave	our comm	nunity? (Ch	eck all that	apply.) Wh	iere do y	ou go to o	btain t	hese
Employment Social needs Do you currently use local businesses in the community? Yes No Yes, would you continue to use them if the Post Office is discontinued? Yes No Mary Henson FO Box 27 Sine: 605 828 0464 May 23 20 add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to be this questionnaire. Ic currently pick up our mail in a heated cation that is protected from the weather, These cation that is protected from the weather,	図	Shopping										
Employment Social needs Do you currently use local businesses in the community? Yes \ No If yes, would you continue to use them if the Post Office is discontinued? Yes \ No Mary Henson Do you currently use local businesses in the community? Yes \ No Mary Henson Do you currently use local businesses in the community? All yes \ No Mary Henson Do you currently yes local businesses in the community? All yes \ No Mary Henson Do you currently yes local businesses in the community? No way and the post office is discontinued? Do you would not be a first yes and the post office is discontinued? Do you currently yes local businesses in the community? Do you would not be a first yes and the post office is discontinued? Do you currently yes local businesses in the community? Do you would not b	凶	Personal r	eeds							·		
Social needs Do you currently use local businesses in the community? Yes No Yes No Yes No Yes No Yes No Mary Henson Ses: PO Box 27 No May 23 20 Add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to the this questionnaire. No West No No No No No No No No	Ø	Banking					.					
Do you currently use local businesses in the community? Yes No Yes No Yes No Mary Henson Henso	XI	Employme	nt									
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If yes, would you continue to use them if the Post Office is discontinued? Yes No No Mary Henson Hen	Do Aon	currently us	-	пказез (П	vie comm	idi iity r						*.
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mary Henson: 1005 828 0464 May 23 2011 De add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to ete this questionnaire. 100 currently pick up our mail in a heated coation that is protected from the weather. These	if yes, v	would you co	ntinue to u	se them if	the Post C	Office is dis	continued?	•				
ess: PO Box 27 shone: 605 828 0464 May 23 2011 se add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire. We currently pick up our mail in a heated occation that is protected from the weather, These occation that is protected from the weather,		Yes [No					•				
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ess: PO BOX 27] chone: 605 828 0464 Example add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to elete this questionnaire. The currently pick up our mail in a heated occation that is protected from the weather, These occation that is protected from the weather,	m	70.00	110	~								
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hone: 605 828 04/04 May 93, 2011 e add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to lete this questionnaire. He currently pick up our mail in a heated cation that is protected from the weather. These cation that is protected from the weather.	ess. D	n Pr	X C	175								
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MARY HENSON PO BOX 271 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to
provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to
serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Servicee	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters		X		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	X			
f.	Buying money orders			X	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	☐ YES	МО 🔀		
b.	Resetting/using postage meter	YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🔀		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO 🔀		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	YES	□ №		
	If yes, please explain:				
Do :		of or shows	ing or for	nomonal ac	ode?
<i>D</i> 0 9	ou pass another rost office duting business flours write traveling to or from wo		ing, or lor p	Agraoria III	r cu or
	If yes, please explain:	,	·		



	nere will be no change to your deliv ce or general delivery service, com		
Better	Just as Good	No Opinion	Worse
If yes, please explain:	I will be area Minner. I work is		having to not go to town
For which of the following services?	do you leave your community? (Ch	eck all that apply.) Where do you	u go to obtain these
Shopping	<u></u>		
Personal needs	Winner, once	a week sometime	es less
Banking			
Employment			
Social needs			
iling Address e: <u>Samantha</u> We	s+	Witten Element	ary School
ess: 410 N. Apple	St. Witten, SO	Witten Elemente P.O. Box 217	Witten, 50
phone: 879-2254		879-2336	·
5-24-11		5-24-11	
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The City in Witten o	of Witten also ften. I am	uses the Post the finance offi	office cer.
Town of	New Witten		
Witten.	57584		



SAMANTHA WEST 410 N APPLE ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



WITTEN ELEMENTARY SCHOOL PO BOX 217 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333–2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				X
b.	Mailing Letters				
C.	Mailing Parcels				Ø
d.	Pick up Post Office box mail				Ø
e,	Pick up general delivery mail				M
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				M
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				
Oth	er Postal Services				-
a.	Entering permit mailings	YES	No		
b.	Resetting/using postage meter	YES	NO NO		
Nor	postal Services		7		
a.	Picking up government forms (such as tax forms)	YES	Ø NO		
Þ.	Using for school bus stop	☐ YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO I		
	If yes, please explain:			-	
ď.	Using public bulletin board	☐ YES	⊠ NO	_	
e.	Other	YES	₩ №		
	If yes, please explain:				
Dov	ou pass another Post Office during business hours while traveling to or from wo	rk. or shoon	ina, or for r	ersonal ne	eds?
			X NO		
	If yes, please explain:	L., 123			
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If yes, p	olease explain:						
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services	n of the following do y ?	ou leave	your community? (Check all that	apply.) Where do you	go to obtain i	inese
X	Shopping						1
X	Personal needs						
A T	Banking						
Ø	Employment						
	Social needs						
If yes, w	Yes No	ise them i	f the Post Office is	discontinued?			
If yes, w	ould you continue to u	use them in $V \subseteq F$	f the Post Office is	discontinued?			
If yes, w	ould you continue to u	NSF	Inally	discontinued?	Sp. 5	758	
If yes, wo	ould you continue to use of the second of th	NSF 2671	Inally		SD. 57	75.8º	
If yes, wo	ould you continue to use of the second of th	NSF 2671	Inally		,	7581	My
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ng Add	ould you continue to $\frac{1}{2}$ Yes $\frac{1}{2}$ No fress, $\frac{1}{2}$	NSF 2671	na v 178	v: Hen - I - ma	,	1581 like vered vered	My to the
ng Add	ould you continue to $\frac{1}{2}$ Yes $\frac{1}{2}$ No iress. $\frac{6660-3}{205}$ 84	NSF 2671	na v 178	v: Hen - I - ma	,	1581 like lered x on tint	My to the own
ng Add	ould you continue to $\frac{1}{2}$ Yes $\frac{1}{2}$ No iress. $\frac{6660-3}{205}$ 84	NSF 2671	na v 178	v: Hen - I - ma	,	like like vered x on tinta er ba	My to the wn miles



MARK MCANALLY 26660-267TH ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663,

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps .			Ø	
b.	Mailing Letters		対		
C.	Mailing Parcels			×	
d.	Pick up Post Office box mail	区			
θ.	Pick up general delivery mail				X
f.	Buying money orders				\square
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail				Ø
Ĺ	Buying stamp-collecting material				区
Oth	er Postal Services				٧
a.	Entering permit mailings	YES	⊠ ио		,
b.	Resetting/using postage meter	☐ YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	☐ YES	Ø NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	⊠ ио		
	If yes, please explain:		•		
d.	Using public bulletin board	✓ YES		-	
	The state of the s	<u>₩</u> 120	по		
е.	Other	☐ YES	☐ NO	٠.	
	if yes, please explain:				
Doy	vou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for r	personal ne	eds?
		YES	Mo Mo		
	If yes, please explain:		/		
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If yes, please exp	lain: A Box	buthe road	would be	problemati	- رنبر ے
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For which of the fo services?	lowing do you lea	ve your community? (Che	ck all that apply.) Whe	re do you go to obtain	these
Shopping					
Personal	needs	٧.			
Banking					
Employm	ent				
Social ne	eds				
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Do you currently u	e local businesse	s in the community?			÷.,
57 r	No	·			
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If yes, would you c	ontinue to use the	m if the Post Office is disc	continued?		
Yes [∐ No				
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MARY HENSON PO BOX 271 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to
provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to
serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, if you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely.

Debra Brost Manager, Post Office Operations

PO Box 7550

Docket: 1388093 - 57584 kem Nbr. 21 Page Nbr. 2

2.



Postal Service Customer Questionnaire

	·				
Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			I	
b.	Mailing Letters		Ī		
C.	Mailing Parcels			☐·	
d.	Pick up Post Office box mail				回
€.	Pick up general delivery mail				4
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Mary and a	
ħ.	Sending Express Mail				Ser .
i.	Buying stamp-collecting material				
Oth	er Postal Services	·			_
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	∐ No		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	∐ NO		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	/ou pass another Post Office during business hours while traveling to or from wo	ntk or shope	oing or fer	ersonal ne	eds?
,	The second of th	YES	NO	Jorgoniai NC	
	If yes, please explain:				



	Better	Just as Good	No Opinion	☐ Worse
lf y	es, please explain:			
_				
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	which of the following do rices?	you leave your community? (Ch	ieck all that apply.) where do	you go to obtain these
V	Shopping			
	Personal needs			
	Banking			
	Employment			
П	Social needs			
If ye	Yes No s, would you continue to Yes No	use them if the Post Office is dis	scontinued?	
ina /	Address			
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:			Witten 5.D	5788 00



MARION BEST 30924-264TH ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	□ .	Ø		
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail	図			
e.	Pick up general delivery mail			囡	
f.	Buying money orders		凶		
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			図	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	□ №		٠.
b.	Resetting/using postage meter	☐ YES	⊠ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	MO MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	. zi	<u>м</u>
	If yes, please explain:	Jood	isde	live	allo me
d.	Using public bulletin board	YES	<u> </u>	o rosc	(
e.	Other	YES	. — ☐ NO		· IMO
•	If yes, please explain: It is a Dona way to use an	Athe	red c) m	Post Office
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
	- · · · · · · · · · · · · · · · · · · ·	☐ YES	X NO		-
	If yes, please explain:				<u>. </u>

3.	If you have receive Po current ser	st Office box serv	there will be no d ice or general de	change to your delivery service, com	very service aplete this se	— proceed to quest ection. How will the p	ion 4. If you roposed so	u currently ervice compare	to
		Better	, D i	ust as Good		No Opinion		Worse	^
	If yes,	please explain:	It is	30 miles Duse se alto	thes	one allo	26	proul	Ker I forc
4.	For which	ch of the following			A	apply.) Where do yo	u go to obt	ain these	·
	services	Shopping) & Lette	SI),				
		Personal needs	1)00	lace >	Grace	re here?	in t	own)	<u></u>
		Banking	Vinne	23.D					
		Employment	ΩA			_	_		_
		Social needs	Villag	o Droc	ery	Pere Ex	lou) N	
5.	Do vou	currently use loca	() I businesses in t	he community?	U			-	٠.
	_	⊠ Yes □ N		•					
	lf yes, w	ould you continue	to use them if t	ne Post Office is dis	scontinued?	•			
	, [Yes N	o Bolyg _a ibaya ya	ar communery? (Ch	heck all mat	apply (VSa)			
Nam	ne:	und)	X lo m	nana)			-		
Addi	ress: B	002	04.	Witter	ای د	i. D. 5	125/	84	
Tele	phone: 💆	D. 603	1-829	-2534	7				
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comp	plete this qu	estionnaire.	A	00	·// .	0.17000	76) (2) L	2000
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i mon	It,	So J	geest	twork	cerce	٠			



LUAN KLEMANN

PO BOX 204 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible.
 The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly/	Never
a.	Buying Stamps				
b.	Mailing Letters		Ø		
C.	Mailing Parcels When I weed to mail a pack	91			
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail When I have some				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail			口	
i.	Buying stamp-collecting material				
Oth	er Postal Services		,		
a.	Entering permit mailings	YES	₩ NO		
b.	Resetting/using postage meter	YES	☑ NO		
Nor	postal Services		,		
a.	Picking up government forms (such as tax forms)	YES	NO,		
b,	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
•	If yes, please explain:	_			
		/			
d.	Using public bulletin board	YES	☐ NO		
e.	Other	☐ YES	∏ ио		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shoon	ing, or for E	ersonal ne	eds?
		YES	NO		•
	If yes, please explain:				



		☐ Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
					<u>-</u>
			you leave your community? (Chec	k all that apply.) Where do you g	go to obtain these
	service	Shopping			
		Personal needs			
	<u>u</u>	Banking			
		Employment			
		Social needs			
		Yes No	use them if the Post Office is disco	ontinued?	
ail	ing Ad	. 1 ~			
	: <u>Bi</u>	11 a Conni	e Schroeder		
me		02 6	the Forest St	Witten Sol	Dak. 57584
idre	ss: /	05 Jour			
ldre	ss: / e	879-240			



BILL & CONNIE SCHROEDER 103 SOUTH FOREST ST WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date, if you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters	X			
C.	Mailing Parcels		区		
d.	Pick up Post Office box mail				X
е.	Pick up general delivery mail				X
f.	Buying money orders				$\overline{\mathbb{M}}$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
ì.	Buying stamp-collecting material		X		
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ NO		
b.	Resetting/using postage meter	YES	∡ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	<u>₹</u> NO		
b.	Using for school bus stop	YES	⊠ио		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	ОИ 🔟		
	If yes, please explain:				
d.	Using public bulletin board	X YES	□ №		
e.	Other	YES	□ №		
	If yes, please explain:				
Doy		ork, or shopp	ing, or for i	personal ne	eds?
	-	YES	™ NO		
	If yes, please explain:			_	
	·				

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		Better	Just as Good	No Opinion	✓ Worse
	If yes	, please explain:			
	*				
	Earud	ich of the following de	o you leave your community? (Chec	ok all that apply \ \\/horo do you a	e te obtain thoro
	service		b you leave your community? (One)	m dii tilat apply.) Whele do you g	o to obtain these
	X	Shopping			
	X	Personal needs			
	X	Banking			
		Employment			
	П	Social needs			
	-	Yes No	usinesses in the community?	potinuod?	
	-	Yes No	ousinesses in the community?	ontinued?	
	If yes,	Yes No would you continue to Yes No		ontinued?	
vili	If yes,	Yes No		ontinued?	
	If yes,	Yes No would you continue to Yes No		ontinued?	
ne:	If yes,	Yes No would you continue to Yes No		ontinued?	
ne:	If yes,	Yes No would you continue to Yes No		ontinued?	
ne:	If yes,	Yes No would you continue to Yes No		ontinued?	



05/31/2011

UNKNOWN

WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

. You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550



Postal Service Customer Questionnaire

		·	L			
	b.	Mailing Letters				
	۵_	Mailing Parcels		<u> </u>	سانا	— —
e.	·P	ick up general delivery maii	— ;—,			<u>. </u>
f.	В	uying money orders				4
g.	M	btaining special services, including Certified Mail, Registered Mail, Insured lail, Delivery Confirmation, or Signature Confirmation			9	
h.	S	ending Express Mail				
Ì.	В	uying stamp-collecting material				9
Ott	186	Postai Services				
a.	E	intering permit mailings	YES	NO		٠.
b.	R	esetting/using postage meter	YES	NO		
No	•	ostal Services				
a.		icking up government forms Buch as tax forms)	YES	☑ NO		
b.	U	sing for school bus stop	YES	NO		
C.	A	ssisting senior citizens, persons with disabilities, etc.	YES	☐ NO	:	
	lf	yes, please explain: (Du love Slaufin Cappel Parking a wa	1011 D B	Wax in	PO	
ď.	υ	sing public bulletin board	₽ YES	☐ NO		
e.	0	other .	YES	☐ NO		
	lf	yes, please explain:		· · · · · · · · · · · · · · · · · · ·		
	-					

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

己機服雞凝緩.

L	Better	Just as (Good	No Opinion	<u> 23</u>	Worse
if yes, ple	ease explain:					
				<u>.</u>	_	
14	Personal needs	·	<u> </u>			<u> </u>
					<u> </u>	<u> </u>
	Banking					·
니	Employment		· · · · · ·			
	Social needs					
Do you	ı currently use loca	I businesses in the c	ommunity?			٠.
	Yes N	0	•			
If yes,	would you continue	to use them if the P	ost Office is discontin	ued?		
	Yes N	0				
_	Yes 🖆 N	0				
<u>s: (2</u>	Les 12 N	on 5) suas			
e: (2)	Perleg	· , M. b() ovab		· ·	
e: (2)	Perley	on 6) ovab			
	1 Yes 12 N Dx 23- 605) 8	, M. B. 5 79-930	poabl			
ess: B	Perleg 0 X 33- (005) 8	, M. D. 5 79-230	poabl			
	Pulses 0x 33- 605) 8-	9 19 - 230 2011	e es			
chone: (/	DX 23- (SOS) 8- (SOS) 8-	79-230 2011	ece of paper and atta	ch it to this form. Thank y	ou for taking t	he time to
chone: (/	DX 33- (305) 8: (4) 35- y additional commencestionnaire.	79-930 2011	•			
e add any	DX 33- (305) 8: (4) 35- y additional commencestionnaire.	79-930 2011	•			
e add any lete this q	DX 33- (05) 8- ay 35- y additional commencestionnaire.	m = 50 $m = 200$	eswill	ree to g	ente a	Sew
e add any lete this q	DX 33- (05) 8- ay 35- y additional commencestionnaire.	m = 50 $m = 200$	eswill	ree to g	ente a	Sew
ee add any lete this q	DX 33- (05) 8- ay 35- y additional commencestionnaire.	m = 50 $m = 200$	eswill		ente a	Sew



05/31/2011

SHIRLEY NOVAK PO BOX 235 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered cerefully before further action is taken.

In response to your letter:

You stated that you would miss the special attention and assistance provided by the personnel at the Post Office. Courteous
and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be
provided as needed.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a,	Buying Stamps			X	
b.	Mailing Letters		X.		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail	×			
е.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ì
h.	Sending Express Mail				R
i,	Buying stamp-collecting material				X
Ot	ner Postal Services				
a.	Entering permit mailings	YES	⊠ NO		*·•
b.	Resetting/using postage meter	YES	MO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	☑ NO		
b.	Using for school bus stop	☐ YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	TYES	KI NO		
	If yes, please explain:		•		
d.	Using outilic bulletin board	YES	□ NO		
Θ.	Other	YES	ои 🗹		-
	If yes, please explain:		•		
Da	you pass another Post Office during business hours while traveling to or from w	ork orehon	oing or for	nersona) ry	earls?
טע	You have another cost office during presidess flours white navouring to or flour w	OIK, OI SIIOPA	Y NO	14 30 IGE 17	
	If yes, please explain:		٠و		
	п уез, рюазе ехришт.				

DAY BURE

receive P current se	Post Office box service of ervice?	or general delivery service, comple	ry service — proceed to question 4. ete this section. How will the propos —	sed service compare t
	Better	Just as Good	No Opinion	Worse
	s, please explain:	scarce garden	plants - need to	Stay in
(A)	arm Condito			40 40m & B
V,	har are f	- large for m	all pox.	-
For what service	hich of the following do y	ou leave your community? (Chec	ck all that apply.) Where do you go t	to obtain these
×	Shopping			
X	Personal needs		·	
囟	Banking			
	Employment			
	Social needs		·.	
Do you	u currently use local bus	sinesses in the community?		
	Yes No			
If yes,	would you continue to u	se them if the Post Office is disc	ontinued?	
	Yes No			
	\rightarrow			
ne:	arlines	Sundayer		
Iress:	101 Bro	radway St.		
phone;	405-8	79-2000		
· -	5/26/n			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



05/31/2011

CARLYNN SUNDQUIST 101 BROADWAY ST WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For camer pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations PO Box 7550

2,



Postal Service Customer Questionnaire

_					
Pos	tal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			旦	
b.	Mailing Letters			g	
Ç.	Mailing Parcels				4
d.	Pick up Post Office box mail				g
e.	Pick up general delivery mail				<u>F</u>
f.	Buying money orders				g
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h,	Sending Express Mail				Ø
i.	Buying stamp-collecting material				U
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	_ L ∕N0		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🔂		
b.	Using for school bus stop	☐ YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☑ NO		
	If yes, please explain:		_		
d.	Using public bulletin board	₩YES	∏ NO		
e.	Other	YES	□ №		
	If yes, please explain:	_			
Da :	rou pass another Post Office during business hours while traveling to or from wo			omenal as	node?
טס)	ou pass another rost office drifting pusifiess notice while travelling to of from wo		-	ersonai ne	re us r
		YES	∐ NO		
	If yes, please explain:		,		



	Better	Just as Good	No Opinion	<u></u> Worse
<u>If</u>	yes, please explain:	<u> </u>		
-				
	or which of the following do	o you leave your community? (Chec	k al i that apply.) W here do you go	to obtain these
[Shopping			
<u></u>	Personal needs			
	Banking			
	Employment			
2	Social needs			
	ves, would you continue to Yes No Address	o use them if the Post Office is disco	ntinued?	
iling	Yes No Address	is them if the Post Office is disco	ntinued?	
	Yes No Address	i D E man	oct itten S.D	 57584
iling ne: ress:	Yes No Address Barry Br 21122	i D E man		57584
illing ne:	Yes No Address Barry Br 21122	i D E man		57584
iling ress:	Yes No Address Barry Br 21122	i D E man		<u>57584</u>
iling phone	Yes No Address Barry Br 21122	i D E man	oc, then S.D	
iling ee: phone	Yes No Address Barry Br 21122	SD Hwy Y Y	attach it to this form. Thank you fo	or taking the time to
iling e: ess:	Yes No Address Barry Br 21122 day additional comment his questionnaire. Man Come that way be	is on a separate piece of paper and a mule on in	attach it to this form. Thank you for carrier series	or taking the time to
iling e: ess:	Yes No Address Barry Br 21122 day additional comment his questionnaire. Man Come that way be	is on a separate piece of paper and a mule on in	attach it to this form. Thank you for carrier series	or taking the time to
phone	Yes No Address Barry Br 21122 dany additional comments his questionnaire. man Come that may be ently site (exactly site) and the residence in the	SD Hwy Y Y	attach it to this form. Thank you for a carrier series from in the actor from the weather condition	or taking the time to rece to a class my residence though 44 I ha box and serv ms In addition



06/06/2011

BARRY BRIDGMAN 27122 SD HWY 44 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement
weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to
provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to
serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost Manager, Post Office Operations

PO Box 7550



Postal Service Customer Questionnaire

	·				
Pos	etal Services	Dally	Weekly	Monthly	Never
a.	Buying Stamps			IZ	
b.	Mailing Letters			区	
C.	Mailing Parcels			Ø	
d.	Pick up Post Office box mail		囡		
e.	Pick up general delivery mail		Ø		
f.	Buying money orders				$ ot \hspace{-1em} \square$
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			回	
h.	Sending Express Mail			囡	
i.	Buying stamp-collecting material				四
Ott	er Postal Services				
a.	Entering permit mailings	YES	区 NO		٠.
b.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	☐ YES	₩ ио		
. b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	VES	□ №	·	
	If yes, please explain: Metting 5	_			
ď.	Using public bufletin board	YES	☐ NO		
е.	Other	☐ YES	⊠ №		-
	If yes, please explain:		_		
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shops	oing, or for	personal ne	eds?
_		☐ YES	☑ NO		
	If yes, please explain:				

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	Better	Just as G	ood	□ N	o Opinion		Worse	
If yes	s, please explain:							_
	-			· ·				-
For wi	hich of the following do yo	u leave your comn	nunity? (Check a	ll that apply.)	Where do you	go to obtain t	hese	
Image: second control of the control of	Shopping							
Q	Personal needs							
凶	Banking							
D D	Employment							•
d	Social needs							•
		<u>-</u>						•
Do yo	u currently use local busin	esses in the comm	nunity?					
lf ves	Yes No No would you continue to us	e them if the Post (Office is disconti	nued?				
,,	Yes No							
	GATY	ELDe.	r					
::	PO BOX	215	105N	Main	st h	itten	5D 5	7_
ne:_	419 29	555			,			
	19127/11							

Yest | Nu



06/06/2011

GARY ELDER PO BOX 275 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the loss of the bulletin board at the Post Office. Many retail outlets and grocery stores are now
displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety
of other information. The administrative Post Office may have a public bulletin board which may be used to post the same
information.

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost

Manager, Post Office Operations

PO Box 7550

2.



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the WITTEN Post Office for each of the following:

Pos	stal Services	Daily	Weekly	Monthly	Never
8.	Buying Stamps		Ø		
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail			, 	
е.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail				Ø
i.	Buying stamp-collecting material				Ø
Ott	er Postal Services				,
а.	Entering permit mailings	☐ YES	Й ио		
b.	Resetting/using postage meter	☐ YES	NO		
No	npostal Services		-		
a .	Picking up government forms (such as tax forms)	Z YES	□ №		
b.	Using for school bus stop	☐ YES	Z NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	∏ NO		
	If yes, please explain:	<u>/ · </u>			
d.	Using public bulletin board	YES	□ №	_	
€.	Other	√ YES	∏ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shoor	ing, or for r	personal ne	eds?
		YES			
	If use places explain:	دء، تــا			
	If yes, please explain:			,	

國際服職是.

If you have receive Pourrent se	ost Office box ser	there will be no change to your delive rice or general delivery service, comp	ry service — proceed to questi lete this section. How will the p	on 4. If you currently roposed service compare to
	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:			
For wi		do you leave your community? (Che	ck all that apply.) Where do yo	u go to obtain these
	Shopping	WINNER - MRS	ORI	
	Personal needs	WINNER-Ma	SigN	
	Banking	WINNER		
	Employment	N' WITTEN		
	Social needs	OBOURD THE CO	iestry.	
·	Yes 🔲 N	e to use them if the Post Office is disc	continued?	
ame: 🎢	lasted_	Cherina & history	Tud	
idress <u>:</u>	Box S	183 Witten	_5.D.	
elephone:	379	~2532		
ate:	6-1-	2011		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



06/06/2011

MARLIN CHARGING WHIRLWIND **PO BOX 283 WITTEN, SD 57584**

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Witten Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

 You expressed a concern about senior citizens. Camer service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for

If it is determined that a discontinuance of the Witten Post Office should be pursued, a formal proposal will be posted in the Winner Post Office and Witten Post Office at a later date. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2663.

Sincerely,

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD, 57117-7550

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Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the WTTEN Post Office on 05/12/2011. Additionally, during the survey period, questionnaires were available at the WTTEN Post Office to walk-in retail customers.

Number of Questionnaires

Total Questionnaires distributed	73
Favorable to proposal	5
Unfavorable to proposal	20
Expressing no opinion	9
Total questionnaires received	. 34

Postal Concerns

The following postal concerns were expressed

Concern (Favorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office, Courteous and helpful service will be provided by personnel at the administrative Post Office and from the camer. Special assistance will be provided as needed

Concern (Favorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (Favorable):

No Concern

Response:

Concern (Favorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (No Opinion):

Customers felt indement weather and poor road conditions might impede delivery.

Response:

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (No Opinion):

Customers felt the loss of a post office would have a detrimental effect on the business community

Response:

You expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Concern (No Opinion):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Response:

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

Concern (No Opinion):

No Concern

Response:

Concern (No Opinion):

You were concerned about having to travel to another post office for service Response: 10.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response:

Concern (UnFavorable):

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire speciel services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located ______ miles away.

Concern (UnFavorable):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Concern (UnFavorable):

Customers felt inclement weather and poor road conditions might impede delivery

Response:

You expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safety and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

Responses

You stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

Concern (UnFavorable):

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Response:

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Concern (UnFevorable):

Customers were concerned about obtaining services from the carrier

Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are

some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

Concern (UnFavorable):

No Concert

Response:

Concern (UnFavorable):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (Favorable):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response:

Concern (No Opinion):

Customer expressed a concern about nonpostal services

Response:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

Concern (UnFavorable):

Customer expressed a concern about nonpostal services

Response:

You expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

Concern (UnFavorable);

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and/or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information,

Concern (UnFavorable):

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Community Meeting Roster

Postal Service Respresentive (Names and Titles): Debra Brost - MPOO Jody Nystrom- PO Review Coordinator			Da Tir	 05/23/2011 10:30 a.m.
Total Number of Customers Present: This document may become a part of the official re	scord that will be avai	Place: lable for pu		

Names of Customers Present:

	Name	Mailing Address (optional)	Zip Code	Phone Number
	Willad wito	B01253	57584	879-2256
ļ	ion Leghton	Boy 253	57584	879-2256
	mest assi	20019 30×14	57584	879-2412
	Janled mars	By 243	5 7584	879 2378
<i>-</i> /	Katta tuttle	P.O. Box 155	57584	879-2301
.1	Melin Hartis	307 N Dogwoods	y 5 3 5584	879-2324
C	Leina Voman	B01204	57584	879-2534
,	Ken FAY	Box 221	57584	879-2014
\langle	Quan Hong	Box 284	57585	819-2225
(Kong Birt	Box 245	57584	879-1277
.(5, 300	Bax 243	59584	8992121
Ĭ	linkie Zolenda	305 N- A PPLE	557584	8.79-244)
	Hayle Long.	P. 0 Box 174	57584	879- 2597
	Vilna Harter	307 N Logumal St	51584	879-2324
×	Shewy Best	POBOX 232	57584	879-2559
\	Bill Schoels	103 South Forest St. Witten S.D. 57584	57584	879-2405
			bel	

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (No Opinion):

You sell your database to other companies, such as UPS. If they need to deliver to my physical address, your database shows that my physical address is not in the record. So, they will not deliver my package.

Response:

I'm not sure how to respond to that. If you rent a post office box, that is your address in our database. We do not list your physical address unless that is where you receive your mail on record.

Concern (No Opinion): 2.

There is a rumor that Winner is already putting in more post office boxes for Witten residents.

Your mail will never be delivered to Winner post office boxes unless you rent a box there. The mail would come by carrier from Winner to roadside mailbox or a cluster box.

Concern (No Opinion):

What are they looking at for studied offices?

Response:

Close proximity to another office, revenue, do we rent or lease building, how many hours the OIC works per day, mail volume, a number of things.

Concern (No Opinion): 4.

When we built this community center/post office, the district already gave it security clearance.

They might want to check it again if Headquarters approves to move the boxes to the vestibule but the town would be responsible for snow clearing for the carrier to get into the building.

Concern (No Opinion):

5. Can we set up a contract postal service here?

We can check on the regulations for that. The Winner Postmaster will take down your name and phone number and have Karen Frederickson from the district contact you.

Concern (No Opinion):

6. If I wanted to start an internet business and use click-n-ship, how would my packages be picked up?

Response:

You can request carrier pickup online. You have to buy/rent a scale and print your postage paid online labels. There are flat rate priority boxes available free and you also get free delivery confirmation if you print labels online.

Concern (No Opinion):

7. I always thought the Postal Service was supported by the government. Why can't they bail you out?

We have not been supported by the government since 1972. The Postal Regulatory Committee oversees our actions and we cannot raise rates or make changes without their approval.

Concern (No Opinion):

How would we mail large packages?

Response:

The route carrier would pick up your package, take it to Winner for weighing, and bill you the next day.

Concern (No Opinion):

With snow cleaning, the county doesn't clear private property.

Response:

Maybe the town can hire someone to clear locally.

Concern (No Opinion):

Traveling to Winner would not be practical. I probably wouldn't use the Postal Service

Response:

We also have products and services that are available if you have computer access, there are stamps by mail with your carrier, or you can call the Winner Post Office for carrier delivery.

Concern (No Opinion):

What are you going to do when its -40 degrees with a cluster box on the road?

Response:

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Page Nbr. 2

I can't address that until we know what's going to happen with your office. The camer's do not clear the show, that is the county, town, or homeowners responsibility.

Concern (No Opinion):

12. If the Postal Service was a good business, then e-mail would not have taken over. If Witten closes, Winner gets the revenue. Once that happens, we'll never get the post office back. If we get a cluster box, will our address change?

Response

The county will assign 911 addresses.

Concern (No Opinion):

If I rent a post office box but use my 911 address, my mail is always a day late.

Response:

If you use your 911 address, it probably gets presorted into the rural carrier's mail, which may not be sorted before you pick up your po box mail. It has to be rerouted to the Postmaster for delivery to your box.

Concern (No Opinion):

Why are post office boxes rent free?

Response:

They are not all free, you must live within 1/4 mile of the post office and not entitled to route delivery.

Concern (No Opinion):

15. If post offices get closed, are they setting up other outlets for sales?

Response

Yes, retail centers can be set up in a business, like in stores, banks, etc.

Concern (No Opinion):

Winner will get the box rents from our rural boxes if Witten is closed.

Response

Rural delivery is free

Concern (No Opinion):

17. Maybe more people should be made aware of the fact that you receive no tax support. We always thought our tax dollars were helping our local post offices.

Response:

You could let your opinions be known to your representatives, of course.

Concern (No Opinion):

18. So is this a failing business model?

Response:

We look at it as any business that is in financial trouble would look at it.

Concern (No Opinion):

19. The city built this community center/post office because the old post office was going to be sold. We did this at the town's expense to save our post office. Could we still use this building and the post office boxes for route delivery?

Response

The carrier has to have 24/7 access to the boxes. If you put the box section in the vestibule of this building, the carrier would have access. I see the box section has locks so the carrier could swivel each section for loading the boxes, then swivel them back to lock for customer access. That way the boxes would be out of the weather and the carrier could access them easily. We will advise Headquarters that this would be a great idea for carrier delivery should the office be closed.

20. Concern (No Opinion):

How many post offices are being studied?

Response:

About 2000 nationwide.

Concern (No Opinion):

Do you think the Postal Service will become bankrupt?

Response

We can borrow from the Federal Government but we have a maximum limit and it always has to be paid back. If there is no money coming in to repay those loans, we could become insolvent.

Concern (UnFavorable):

I hear a lot of double talk about physical addresses. Why don't you acknowledge our physical address?

Response:

We acknowledge the primary address where you receive your mail. In city limits, the city engineers assign your address and the county assigns your 911 addresses. If your post office does not have city delivery, we do not acknowledge that address as your delivery address. I don't know why the UPS database kicks out your physical address after a month or so. You would have to take that up with them.

Nonpostal Concerns

Concern (No Opinion):

How does local post offices thrive?

Docket: 1388093 - 57584 Item Nbr: 25 Page Nbr: 3

Response: Stamp sales, money order sales, box rents, mailing products, etc.



05/12/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The Postmaster at the Witten Post Office retired on 12/29/06. A review of the business activities of the Post Office revealed that the office workload had declined. This reduced workload suggests that the maintenance of an independent office at Witten, may not be warranted. Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services to a cluster box unit or roadside mailbox and would involve closing our operation at the Witten Post Office. We estimate that the highway contract route carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. If a change to carrier service is implemented, customers will continue to use the name Witten and ZIP Code in their mailing address, and it will continue to be listed in the National Five-Digit ZIP Code and Post Office Directory. I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by May 26, 2011, using the preaddressed envelope provided. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Witten Post Office/Town Hall on 05/23/2011 from 10:30 a.m. to 11:30 a.m. to answer questions and provide information about our service.

If you have any questions, you may contact Mary Anderson at (605) 333-2663.

Thank you for your assistance.

Sincerely,

STEVEN CARTER

Manager, Post Office Operations



A. Office	1							
Name: Area:	WITTEN WESTERN	<u></u>			District:	State: SD DAKOTAS PFC	Zip Code	: <u>57584</u>
	sional Distric				County:	TRIPP		
EAS Grad		53			,	Finance Number	469684	
Post Offic	ce:		Classified Station			Classified Branch	CI	-
his form	ı is a place h	older for num	nber 27. There was not a	petition n	ecieved.			
	··							
Prepared	-	Mary Anderso					Date:	06/21/2011
Title:	<u>.</u>	DAKOTAS PI	C Post Office Review Co	oordinato	7			
Tele No:		(605) 333-266	63			F	ax No:	(605) 333-2777



The State of the S	ye	a dependent of the second of t			antiment to televis substitute orași in more in	Transaction Court (Co.)	The product of the second seco
A. Office Name: WITTE Area: WEST				District:	State: SD DAKOTAS PFC	Zip	Code: <u>57584</u>
Congressional D	istrict: AL			County:	TRIPP		
EAS Grade:	53				Finance Number	er: <u>46968</u>	4
Post Office:	1	Classified Station			Classified Branch		CPO 🗍
This form is a pla	ace holder for nu	mber 28. There was no Co	ongression	nai inquiry			
Prepared by:	Mary Anders	son				Date:	06/21/2011
Title:		PFC Post Office Review C	oordinator	•			
Tele No:	(605) 333-26					Fax No:	(605) 333-2777

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Proposal Checklist

Section I Responsiveness to Community Postal Needs Tell what we are doing and why. Is reason for discontinuance justified and documented in the record? If suspended, what type of alternate service customers are now receiving? Reason for vacancy and information on postmaster/OIC Number of customers and type of service they received and will receive. Hours of service, daily window transaction average, number of permit mailers, and postage meter Last three fiscal years of revenue and revenue units. Decline in service workload/reduction in EAS level, if appropriate. Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available. Administrative/emanating office --- office level, miles away, hours of service, number of Post Office boxes available. If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal. Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses. Community meeting. Number of customers who attended, customer concerns, and Postal Service responses. Information on petitions and congressional inquiries included with Postal Service responses. Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses. Advantages and disadvantages of proposed alternate service. Any other pertinent information concerning Postal Service needs. Section II Effect on the Community Brief background of area, community government, population, etc. Number of businesses, religious institutions, schools, local government offices, social organizations, etc. Was Post Office used as meeting place? Was Post Office a shelter for a bus stop? Did the Post Office have a public bulletin board? Were government forms available at the Post Office? Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.? What is the historical value of the office? Is an address change necessary? Will the community identity be preserved? What are the growth trends (flat, up, down)? Were any other nonpostal items identified?

Section ill

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings	
%	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS-53, Minimum, no COLA) \$ 15.3	3.50
	Fringe benefits 33.5%	45
	Rental costs, excluding utilities \$ 10	\$0
	Total annual costs \$ 3 1 5	572
	Less estimated cost of replacement service	29
	Total annual savings \$15.7	142
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	
X	Is postmaster salary based on the minimum salary without COLA?	
<u> </u>	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
Ψ.	The Postal Service has identified no other factors for consideration (if appropriate).	
	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
X	The proposal must include a brief summary that explains why the closing or consolidation necessary and an assessment of how those factors supporting the need for change outwo negative factors. In taking competing considerations into account, the need to provide a redegree of effective and regular service must be paramount.	eigh any
Section VII	Notices	
X	Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be at that time.	provided
Observatory Drug		
Checklist Completed By:	6/13/11	
Investigative Coordinator	Date	
mvestigative Coordinater	Date	
Reviewed and Certified By:	Mary Anden 9/16/11	
District PO Review Coordinate	or Date	



06/22/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the WITTEN Post Office Docket No. 1388093

This is to advise you that on 06/29/2011, I will post for public comment a proposal to close the WITTEN Post Office in TRIPP, Congressional District No. AL.

If you have any questions, please call MARY ANDERSON District Review Coordinator at (605) 333-2738.

JOHN DIPERI District Manager DAKOTAS PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



06/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

WITTEN Proposal

Docket No. 1388093 - 57584

Please post the enclosed proposal to close the WITTEN Post Office in the lobby. The proposal must be posted in a prominent place from 06/29/2011 through close of business on 08/30/2011. The posting must last at least 60 days and the first day does not count

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (605) 333-2738.

MARY ANDERSON

Post Office Review Coordinator

DAKOTAS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms Official Record

Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:

PROPOSAL TO CLOSE THE WITTEN, SD POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388093 - 57584

Docket: 1388093 - 57584 Item Nbr. 33 Page Nbr. 2

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Witten, SD Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Winner Post Office, located 16 miles away.

The postmaster position became vacant when the postmaster retired on January 03, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Vacant office, declining workload.

The Witten Post Office, an EAS-53 level, provides service from 09:00 - 12:30 - 13:00 - 14:00 Monday - Friday, 09:00 - 10:30 Saturday and lobby hours of 09:00-12:30 & 1:00-2:00 on Monday - Friday and 09:00-10:30 on Saturday to 43 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,669 (30 revenue units) in FY 2008; \$11,080 (29 revenue units) in FY 2009; and \$9,674 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at the Witten Post Office/Town Hall to answer questions and provide information to customers. 16 customer(s) attended the meeting.

On May 12, 2011, 73 questionnaires were distributed to delivery customers of the Witten Post Office. Questionnaires were also available over the counter for retail customers at the Witten Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 20 unfavorable, and 9 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Winner Post Office, an EAS-18 level office. Window service hours at the Winner Post Office are from 0830 to 1630, Monday through Friday, and 0900 to 1030 on Saturday. There are 245 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

11011	in the congressional inquiry.	
1.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customer expressed a concern about the loss of the community bulleting board at the PostOffice.
	Response:	
3.	Concern:	Customers expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.

Customers expressed concern over the apparent lack of interest by the

Postal Service for the needs of the community

Docket: 1388093 - 57584 Item Nbr: 33 Page Nbr: 3

Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers felt inclement weather and poor road conditions might 5. Concern: impede delivery Response: The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt inclement weather and poor road conditions might Concern: impede delivery. Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt the loss of a post office would have a detrimental effect 7. Concern: on the business community Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers said they would miss the special attention and assistance 8. Concern: provided by the personnel at the Post Office Response: The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed Customers said they would miss the special attention and assistance 9. Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. 10. Concern: Customers were concerned about obtaining services from the carrier The customer were concerned about obtaining services from the carrier, Response: retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them. PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to

purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carner. Commernorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order

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11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mall, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about vandalism of their mail box.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel-to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You are concerned that small towns are the backbone of America and closing the Witten Post Office would hurt your town.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that you live more than 15 miles from the post office and that you will have to drive further if the Witten post office closes. You also stated that the community spent a lot of money and time moving the post office to its present location 3 years ago with the assurance that you would then receive a 5 year contract. You feel that the post office should reimburse the community since they now want to close the office before the 5 years. You suggested there are other ways to save money rather than inflict hardship on veterans, disabled Native Americans, teachers and ranchers.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

24.

Concern:

You stated that closing the post office would hurt your town and that 16. Concern: small towns are the backbone of America. Response: We appreciate your concerns. Your letter will be included in the docket that is sent to the District Manager and Headquarters for consideration. You stated that closing the Witten Post Office would hurt your town and 17. Concern: that small towns are the backbone of America. Response: We appreciate your comments and your letter will be included in the packet that is sent to the District Manager and to Headquarters. You stated that doing postal business with the carrier in inclement weather would not be feasible if the post office were to close. It would delay mail being sent out also. Closing the post office would have a 18. Concern: detrimental effect of the community and businesses. You wondered why the Postal Service let Witten go the expense of fixing up the new location and giving you hope that you would keep the new office open. Response: We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You stated that it would be more feasible to keep the mailboxes in their present location for the carrier to deliver the mail. The customers would Concern: have easy access without having to stand in the cold and snow. You also stated that the community spent a lot of money, time, and effort into constructing the new building to house the post office. This comment form and letter will be put into the docket which will be Response: reviewed by the District Manager and Headquarters. The community meeting analysis included in the docket also contains customer comments about the possible alternate plan to keep the mailboxes inside. Headquarters will consider all these alternatives before making their final decision. You stated that, though your address is Winner, your home is located only 4 miles from the Witten Post Office and that you would like the post Concern: office to remain open to continue serving the people of Witten and the surrounding farmers. We appreciate your concern. Your letter will be included in the packet Response: sent to the District Manager and Headquarters for consideration. You stated your concern about the possible closing of the Witten Post 21. Concern: Response: We appreciate your concern. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You stated your concern over the possible closing of the Witten Post Concern: office. Response: We appreciate your concern and your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You were concerned that closing the post office would hurt the town and 23. Concern: businesses. We appreciate your comments. Your letter will be included in the packet Response: that is sent to the District Manager and Headquarters for consideration. You were concerned that the post office was closing even thought the representative at the meeting told you the post office would remain open

order to keep it open

for at least 6 months. You also stated that the community put a lot of money and work into moving the post office into the community hall in

34. Concern:

	Response:	The post office is still only being studied. The proposal is being posted for 60 days to give the customers the chance to read it and fill out their comment forms. When the posting ends, these comments will be sent to the District Manager and Headquarters for consideration. Then after the decision is made, the office will have another 30 day posting. You also stated that the community moved the post office into the community hall to keep it open. This has been documented in the packet that is sent to Headquarters for review.
25.	Concern:	Can we set up a contract postal service here?
	Response:	We can check on the regulations for that. The Winner Postmaster will take down your name and phone number and have Karen Frederickson from the district contact you.
26.	Concern:	Do you think the Postal Service will become bankrupt?
	Response:	We can borrow from the Federal Government but we have a maximum limit and it always has to be paid back. If there is no money coming in to repay those loans, we could become insolvent.
27.	Concern:	How many post offices are being studied?
	Response:	About 2000 nationwide.
28.	Concern:	How would we mail large packages?
	Response:	The route carrier would pick up your package, take it to Winner for weighing, and bill you the next day.
29.	Concern:	I always thought the Postal Service was supported by the government. Why can't they bail you out?
	Response:	We have not been supported by the government since 1972. The Postal Regulatory Committee oversees our actions and we cannot raise rates or make changes without their approval.
30.	Concern:	I hear a lot of double talk about physical addresses. Why don't you acknowledge our physical address?
	Response:	We acknowledge the primary address where you receive your mail. In city limits, the city engineers assign your address and the county assigns your 911 addresses. If your post office does not have city delivery, we do not acknowledge that address as your delivery address. I don't know why the UPS database kicks out your physical address after a month or so. You would have to take that up with them.
31.	Concern:	If I rent a post office box but use my 911 address, my mail is always a day late.
	Response:	If you use your 911 address, it probably gets presorted into the rural carrier's mail, which may not be sorted before you pick up your po box mail. It has to be rerouted to the Postmaster for delivery to your box.
32.	Concern:	if I wanted to start an internet business and use click-n-ship, how would my packages be picked up?
	Response:	The customer can request carrier pickup online. You have to buy/rent a scale and print your postage paid online labels. There are flat rate priority boxes available free and you also get free delivery confirmation if you print labels online.
33.	Concern:	If post offices get closed, are they setting up other outlets for sales?
	Response: .	Yes, retail centers can be set up in a business, like in stores, banks, etc.

Response: The county will assign 911 addresses.

If the Postal Service was a good business, then e-mail would not have taken over. If Witten closes, Winner gets the revenue. Once that happens, we'll never get the post office back. If we get a cluster box, will our address change?

45. Concern:

Response:

Maybe more people should be made aware of the fact that you receive Concern: 35. no tax support. We always thought our tax dollars were helping our local post offices. Response: The customer could let your opinions be known to your representatives, of course. Concern: So is this a failing business model? Response: We look at it as any business that is in financial trouble would look at it. The city built this community center/post office because the old post office was going to be sold. We did this at the town's expense to save Concern: our post office. Could we still use this building and the post office boxes for route delivery? Response: The carrier has to have 24/7 access to the boxes. If you put the box section in the vestibule of this building, the carrier would have access. I see the box section has locks so the carrier could swivel each section for loading the boxes, then swivel them back to lock for customer access. That way the boxes would be out of the weather and the carrier could access them easily. We will advise Headquarters that this would be a great idea for carrier delivery should the office be closed. There is a rumor that Winner is already putting in more post office boxes 38. Concern: for Witten residents. Response: The customer r mail will never be delivered to Winner post office boxes unless you rent a box there. The mail would come by carrier from Winner to roadside mailbox or a cluster box. Traveling to Winner would not be practical. I probably wouldn't use the 39. Concern: Postal Service Response: We also have products and services that are available if you have computer access, there are stamps by mail with your carrier, or you can call the Winner Post Office for carrier delivery. 40. Concern: What are they looking at for studied offices? Close proximity to another office, revenue, do we rent or lease building, Response: how many hours the OIC works per day, mail volume, a number of things. What are you going to do when its -40 degrees with a cluster box on the 41. Concern: road? Response: I can't address that until we know what's going to happen with your office. The carrier's do not clear the snow, that is the county, town, or homeowners responsibility. When we built this community center/post office, the district already Concern: gave it security clearance. Response: They might want to check it again if Headquarters approves to move the boxes to the vestibule but the town would be responsible for snow clearing for the carrier to get into the building. 43. Concern: Why are post office boxes rent free? Response: They are not all free, you must live within 1/4 mile of the post office and not entitled to route delivery. Concern: Winner will get the box rents from our rural boxes if Witten is closed. Response: Rural delivery is free

With snow clearing, the county doesn't clear private property.

Maybe the town can hire someone to clear locally.

Docket: 1388093 - 57584 Item Nbr. 33 Page Nbr. 8

46. Concern:

Response:

You sell your database to other companies, such as UPS. If they need to deliver to my physical address, your database shows that my physical address is not in the record. So, they will not deliver my package.

I'm not sure how to respond to that. If you rent a post office box, that is your address in our database. We do not list your physical address unless that is where you receive your mail on record.

6

Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

CBUs can offer the security of individually locked mail compartments, Parcel lockers provide convenient

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witten is an unincorporated community located in TRIPP County. The community is administered politically by Tripp County/Witten town board. Police protection is provided by the Tripp County sheriff. Fire protection is provided by the Witten fire department. The community is comprised of retirees, commuters, self-employed, farming, ranching, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Witten Feed & Grain Best Welding Village Grocery Bed & Breakfast Miss B Haven Goat Ranch Andersen Fencing J&J Quilting . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witten Post Office will be available at the Winner Post Office. Government forms normally provided by the Post Office will also be available at the Winner Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

. Concern: Customer expressed a concern about nonpostal services

Response: The customer expressed a concern about nonpostal services.

Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government

agency.

Customer expressed a concern about the loss of the community

bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public

bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which

may be used to post the same information.

Concern: Customer expressed a concern about the loss of the community

bulletin board at the PostOffice.

Response:

4. Concern: How does local post offices thrive?

Response: Stamp sales, money order sales, box rents, mailing products, etc.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 03, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 15,743 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 + \$ 1.080
Total Annual Costs Less Annual Cost of Replacement Service	\$ 21,572 <u>- \$ 5.829</u>
Total Annual Savings	<u>\$ 15.743</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Witten, SD Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Winner Post Office, located 16 miles away.

The postmaster retired on January 03, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witten Post Office provided delivery and retail service to 43 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$15,743 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Winner Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

STEVEN CARTER
Manager, Post Office Operations

06/29/2011

Date

Optional Comment Form

)	Following Post Offi	g are comments I wish to make concerning the proposed discontinuance of the WITTEN ce.
	1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	Name of	Postal Customer Signature of Postal Customer
	Mailing A	Address
	City, Stat	e, and ZIP Code Date



08/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

MARY ANDERSON

Post Office Review Coordinator

PO BOX 7500

SIOUX FALLS, SD 57117-7500

DOCKET: 1388093-57584

Item Nbr. 32 Page Nbr. 1 DOCKET NO. ITEM NO. PAGE 57584 36

Date of Posting: 06/29/2011

Date of Removal: 08/30/2011



UNITED STATES POSTAL SERVICE
INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE STUDIED WITTEN, SD POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Witten Post Office:

The Postal Service is considering the close of the Witten Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Witten & Winner Post Offices. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

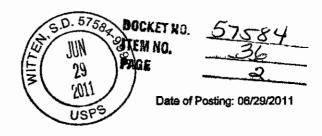
JODY NYSTROM PO REVIEW COORDINATOR 206 ASH ST AGAR SD 57520-9998

For more information, you may call Jody Nystrom at (605) 258-2891 or write to the above address.

Thank you for your assistance.

DEBRA BROST PO BOX 7550

SIOUX FALLS, SD 57117-7550



Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE WITTEN, SD POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388093 - 57584

DOCKET: 1388093-57584

Item Nbr: 32

item no. Page

Page Nbr:] NINNER Posting De

Date of Removal: 08/30/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE STUDIED WITTEN, SD POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Witten Post Office:

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Copies of the proposal and optional comment forms are available upon request at the Witten & Winner Post Offices . If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JODY NYSTROM PO REVIEW COORDINATOR 206 ASH ST AGAR SD 57520-9998

For more information, you may call Jody Nystrom at (605) 258-2891 or write to the above address.

Thank you for your assistance.

DEBRA BROST PO BOX 7550

SIOUX FALLS, SD 57117-7550

BOCKET NO. 57584

ITEM NO. 36

PAGE 4

JUN 2.9 2011
Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011



PROPOSAL TO CLOSE
THE WITTEN, SD POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388093 - 57584

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/25/2011

Postal Customers of the Witten Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Witten Post Office, which was posted 06/29/2011 through 08/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Witten Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

STEVEN CARTER PO BOX 7500

SIOUX FALLS, SD 57117-7500

Optional Comment For	Optional (Comment	Forn
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Following are comments I wish to make concerning the proposed discontinuance of the WITTEN ost Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

What it was grant to taken away as we were two the Man it for a noth sins month from you Chang you we had it for a noth sins month from you Chang you much I don't think that stight

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The fleagle in this them don't want I taken the food from no a text left of money was fait in the building to have a first offer now you want take it way from no

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The way we trink it standword care you man a fragment of you slosed it you would have to be some body work forces and side which we bont wont some body work true and braken the bruce out side besides you will take away there for from two Deaple that need to little town to find a Job

Name of Postal Customer	Signature of Postal Customer
Laylord Mari	Haylow man
Mailing Address	V
Bry 243 with try	57594 0243 July 7-2011
City, State, and ZIP Code	Date



11/18/2011

GARLORD MAIER PO BOX 243 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

The post office is still only being studied. The proposal is being posted for 60 days to give the customers the chance to read it
and fill out their comment forms. When the posting ends, these comments will be sent to the District Manager and Headquarters
for consideration. Then after the decision is made, the office will have another 30 day posting. You also stated that the
community moved the post office into the community hall to keep it open. This has been documented in the packet that is sent to
Headquarters for review.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter

Manager, Post Office Operations

PO Box 7500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTEN ost Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

See ATTACHED

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

Recently, The town of Witten was asked to respond to a proposal to close our post office. I sent you a note on the questionnaire trying to explain that our community had spent a great deal of money and volunteer time to build a new code specific post office and provide it with the newest mail boxes. I suggested that this post office should continue as our place to receive mail because it would keep our people out of the weather when they came to pick up their mail. I also suggested that the proposal to install and maintain mail boxes on the highway would likely cost the post office a great deal more than our current post mistress's salary and the rent the post office pays for our building.

Your response was that I should not be worried about inclement weather and road conditions because the mail delivery would be impeded by "neither snow, nor rain, nor dark of night..." or words to that effect. I would like to make it clear that I am not concerned about the delivery of our mail! The mail has been arriving in Witten on time for 102 years. Putting boxes on the highway will not make delivery an issue; it will make picking the mail up an issue. People who now are able to pick up their mail by accessing a heated building with a handicap ramp on a quiet town lane, would, with your proposal, be standing on the highway in three feet of snow in below zero temperatures hoping their thumbs don't stick to their keys, and the mail doesn't blow from their grasp. Your

proposal would negatively affect the lives of many elderly, disabled, veterans, and Native Americans while misspending our hard-earned tax dollars.

I have read your suggested savings by closing our brand new post office, but notice that it only includes the salary of our postmistress. Why have you not included the cost of repaying the volunteers for their time of constructing the existing building? Why have you not included repaying the money our town spent buying the concrete for the handicap ramp? And where are the figures for how much it will cost you to replace our brand new mail boxes that we are able to access in inclement weather with the ones with which you propose to shove us out into the rain and cold?

Please do not misread my comments again. Please do not incorrectly summarize my comments in your next report. And, most importantly, please do not close our small town post office.

Mary au Hensen July 4, 2011

Respectfully,

Mary Henson

Instructor

Sinte Gleska University

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name MARK + MARY 1 SERTUR PORCE

Signature Mary Weathermon Frank Weathermon

Addresss AN 157- WOFFEN, S.D. 57584

Phone 6-05 879-1372



MARK& MARY WEATHERMON

PO BOX 157 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 We appreciate your comments and your letter will be included in the packet that is sent to the District Manager and to Headquarters.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close;

Respectfully,

Name Eugene Carol Simkins
Signature Mol Simkins Eugene Sumblus
Addresss 30437 U.S. Huy. 18 Winner, 50 57580

Phone 605 879 2303

Our Country home 15 located only 4 miles
from the Witten Post Office. We are asking you
to please allow this small town business to
Continue serving not only the people of Witten,
but the surrounding farmers needs as well.
Thank you, limb Limkin

Debra Brost

Manager, Post Office Operations

PO Box 7550.

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

的一条的 在这个课代学说的,是如果他们在这些教教,他们的"你的是你就是我们的"。"我们的,他就是是这个玩玩。"
Respectfully,
Name CUAPMOCLOSOL SIMPLINE
Name Elipping & Carol Symphess and Carol Symphess Signature Congerl & Simburs and Carol Symphess
Addresss 30437 U.S. Hwy, 18, Winner, 50 57580
Phone 005 - 879. 2303
This post office is located inly 4 miles from
m- post miles from
our country home. We so appreciate having
Niv Vac Lit Committee of the contract of the c
Our postal Services so close to home.
Please let our little town Koon Au Bet DEC
Please let our little town keep our Post Office
- Conc Suntaine



EUGENE & CAROL SIMKINS 30437 US HWY 18 WINNER, SD 57580

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

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Respectfully,

Name Shicky Centraler Signature Shickey (Mitaker Addresss PO Box 276 (Ditten 5)

Phone 605 840 4990



SHIRLEY WHITAKER PO BOX 276 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name_

Signature

Addresss TO T

Phone 605 819 2277

Doug Best Welding

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Signature

Addresss PO Box 345

Name Dug Best Wolding

Phone 1005 879 2277



DOUG BEST WELDING PO BOX 245 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

• We appreciate your concern. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service. If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name Jean Leighten
Signature Jean Leighten

Addresss Box 25 3

Phone 879 - 2256

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name Jean Lughtin

Addresss Bo1253

Phone 879 - 2256



JEAN LEIGHTON PO BOX 253 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

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If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

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The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name SKIRLEY M. NOVAK

Signature Q Leiley M. Docab P.O. BOX 1035

Addresss Thethere S.D 57584

Phone 605 - 879 - 2304

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name 5 h, R (E y M. N) 0 4 K

Signature Q hesley M. Dooch

Co. Box 235

Addresss D. 57584

Phone (605) - 879-2304



SHIRLEY NOVAK PO BOX 235 WITTEN, SD 57584

Dear Postal Service Customer.

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

 We appreciate your concern. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

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If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter
Manager, Post Office Operations
PO Box 7500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTEN Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	as far as the regularity of the service, the time schelus
	could be underendable while waiting outside in
	inclement weather if you are needing special
	The effectiveness would never be a convenient as the
	need that day so it would neglect getting our mail sent in to
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
2.	you believe the proposal would have on your community. Nothing favorable!
	you must realize that whenever a service such as
	your daily dealing with is taken away from the are
	it is a huge law - It hurts the businesses and
	was a muye case - of the internather
	the community in general- It is just another
	one of our rights being taken from us.
3.	Other Comments. Please provide any other views or information that you believe the
	Postal Service should consider in deciding whether to adopt the proposal.
	Why did the Postal Aervice let the town of
	I de to the service of felling lep the
	new location and give us hape of belging our
	removing your equipment eausing more expenses.
Onl:	w+ Jean adel Calvin adel Jean adel
Name of	f Postal Customer Signature of Postal Customer
_	x 203
Mailing	
Witz	
	ate, and ZIP Code Date



CALVIN & JEAN ADEL

PO BOX 203 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter

Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name MARYCE Smith

Signature / Maryce Smith

Address P. C Bax 295 Lutter 5.0 57584

Phone 615-879-2537

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name Marle

Signature / Majer 40 Strut

Address Por Bax 295/willing S. S.

Phone 6.05 - 874-2537



MARLYCE SMITH PO BOX 295 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Mary Anderson at (605) 333-2738.

Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

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Respectfully,

Name

Signature

Addresss

Phone 605 879



BETTY TUTTLE PO BOX 155 **WITTEN, SD 57584**

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the WITTEN Post Office.

	:
1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	We live more than 15 miles from the nearest post office.
	If you close our post office and we have to change
	our addresses then the we will have to make a fic
	is open when we get there.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that
	you believe the proposal would have on your community.
	Our community invested a great deal of time and money
	moving and making our post office modern three years
	ago with the assurance that we would then receive a
	A sent you are
	S year contract. Instead you are threatening to close it
)	again You should Have to pay us pack for
2	Other Comments Places provide any other views or information that you believe the
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	is the same manage than
	There are much better ways to save money than
	to inflict hardstip on veterans and native american
•	who are dischard school touchook who work for marger
>	ncomes and ranchers who toil Enployed for the health of
1	necomes and ranchers who lost entrains
Ma	ry Henson Manily & House
Name	of Postal Customer Signature of Postal Customer
PO) Box 27/
Maili	ng Address
10	Hen South BAKOTA 57.584 Aug 9, 2011
City,	State, and ZIP Code Date



MARY HENSON PO BOX 271 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

in response to your letter:

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Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

Post Office Review Coordinator

206 Ash Street

Agar, SD 57520-9998

Dear Jody Nystrom, Post Office Review Coordinator,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully

Name Layle M. Long

Signature Dayle. m. Jong - Pootmaster - Retired - Witten, S. D 57584

Address P. O Box 174 109 n. Rogwood St. Willen S. D 5 7584

Phone 1005-879-2591

Debra Brost

Manager, Post Office Operations

PO Box 7550

Sioux Falls, SD 57117-7550

Dear Debra Brost, Manger, Post Office Operations,

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Respectfully,

Name Doyle In Long

Signature Dayle. M. Long-Pastmarter. Retired - Witten S. D5 7584

Addresss Po. Box 174

109 N. Dogwood 5t. Witten S.D. 5 7584

Phone 605-879-2597



GAYLE LONG PO BOX 174 WITTEN, SD 57584

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Witten Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

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Sincerely,

Steven Carter Manager, Post Office Operations PO Box 7500

United States Senate WASHINGTON, DC 20510-4105

COMMITTEES

AGRICULTURE, NUTRITION & FORESTRY BUDGET
COMMERCE, SCIENCE & TRANSPORTATION

FINANCE

http://thune.senate.gov

July 13, 2011

JUL 25 2011

Please address response to:

320 North Main Avenue, Suite B Sioux Falls, SD 57104 - 10055

Mr. John DiPeri Dakotas District Manager United States Postal Service P.O. Box 7500 Sioux Falls, SD 57117-7500

Dear Mr. DiPeri:

Please find enclosed copies of several letters I recently received from postal customers in Witten regarding possible changes in service at the Witten post office.

On their behalf, I am forwarding these concerns to you for your review. Please respond to me with the actions and position of the United States Postal Service regarding this matter.

Thank you for your time and attention to this matter. I look forward to hearing from you soon.

Kindest regards,

JOHN THUNE

United States Serietor

JT:bb

Enclosure

RECEIVED JUL 19 2011

Senator John Thune

320 N Main Ave., Suite B

Sioux Falls, SD 57104

Dear Senator Thune:

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name MARIGEE Smith

Signature / / project Smith

Address P. G B & 295 Witten, 5.1

Phone (605) 879 - 2537

RECEIVED JUN 20 2011

Senator John Thune 320 Main Ave., Suite B Sioux Falls, SD 57104

Dear Senator John Thune,

This is an extra special request we would like you to help us with. There is a very strong chance that our post office will be shut down in the town of Witten. In the last year we have relocated the building which now houses the PO and it is very convenient for all.

As we have realized over the period of time, whenever a business has been eliminated in our small town, it destroys another section of our town. This post office not only helps families and businesses and the whole out reaching area. It would be devastating for our town, not to say how the senior citizens will be able to cope with obtaining our mail in the open country with the weather of all kind we have to cope with. It is so helpful rendering the service that a postal employee gives to the community, plus it is taking away the social aspect involving the community.

This is a small aspect of how it will effect our community. Hopefully, you will study this situation and see the problem as we can for see it and protect our post office from being eliminated.

In appreciation,

Jean Adel and Calvin Adel Po Box 203

gritlen, SD 57584

(005 879 2236)

WECEINED W. 15 WI

Senator John Thune
320 N Main Ave., Suite B
Sioux Falls, SD 57104

Dear Senator Thune,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully.

Name MARK + MARY WEATHERMON

Signature Mary Weatherman mark Weathermon

Address BOX 157 WITTEN, 5,057584

Phone 605 879-2372

320 N Main Ave., Suite B

Sioux Falls, SD.57104

Dear Senator Thune,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Name Wilfard Education of Address W. Hen SD

Phone 279-2256

RECEIVED JUL 1 8 2011.

320 N Main Ave., Suite B

Sioux Falls, SD.57104

Dear Senator Thune,

The town of Witten has been asked to respond to a proposal to close our post office: Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name ShiRlzy M. NovaK

Signature Okerley M. Moreal

Address Shitler S.D 57584

Phone (608) 879-2304

320 N Main Ave., Suite B

Sioux Falls, SD 57104

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Respectfully,

Name MELVIN HARTER

Signature Molini Nata

Address WITTEN, S. D 57584

Phone 605 - 879-2324

RECEIVED JUL 1 3 2011

320 N Main Ave., Suite B

Sioux Falls, SD 57104

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Respectfully,

Name Shirley Colaitaler

Signature Minden Le Mittite

Address POBOX STO WittenSD

Phone 605 840 4990

320 N Main Ave., Suite B

Sioux Falls, SD.57104

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Respectfully,

Name Wilma Harter

Signature // luma Hailes

Address Witten SD

Phone 879 2324

RECEIVED JUL 1 4.2011

Senator John Thune
320 N Main Ave., Suite B

Sioux Falls, SD 57104

Dear Senator Thune,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name Eugene's Carol Simkins Signature Model Simkins Euglid & Limbur Signature Model Simkins Euglid & Limbur Signature Model Signature Miller Signature Model Signature Miller Signature Miller Signature Miller Signature Signatur

RECEIVED JUL 15 2011

Senator John Thune

320 N Main Ave., Suite B

Sioux Falls, SD.57104

Dear Senator Thune.

The town of Witten has been asked to respond to a proposal to close our post office: Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close.

Respectfully,

Name CARY LONG

Signature My Jong

Address Box 186, WITTENS, D 57584

Phone 605 - 879-2207

RECEIVED JUL 1 1 2011

Senator John Thune

320 N Main Ave., Suite B

Sioux Falls, SD 57104

July 8, 2011

Dear Senator Thune,

The town of Witten has been asked to respond to a proposal to close our post office. Please don't close our post office! Closing the post office will hurt our town. Small towns are the backbone of America. Don't lose your backbone! Don't let our Post office close:

Respectfully,

Name Mary Anne Henson

Signature Mary are / trus

Address PO Box 27/ With SD 57584

Phone 605 808 0464



July 25, 2011

THE HONORABLE JOHN THUNE UNITED STATES SENATOR PO BOX 1424 SIOUX FALLS SD 57101-1424

Dear Senator Thune,

Today, received your correspondence dated July 13, 2011, on behalf of postal customers of Witten, South Dakota concerning the status of their Post Office. I appreciate you bringing this matter to my attention.

My staff is investigating the issues and a response will be sent to you as soon as possible.

Please do not hesitate to contact me in the interim if you have any additional concerns.

امر)Ohn المركوبة District Manager



August 8, 2011

THE HONORABLE JOHN THUNE UNITED STATES SENATE 320 N MAIN AVE STE B SIOUX FALLS SD 57104-6055

Dear Senator Thune.

This is in response to the correspondence you provided us from postal customers in Witten SD, 57584. The petition letters you provided with your inquiry are from Marlyce Smith, Jean & Calvin Adel, Mark & Mary Weathermon, Wilma Hartes, Wilford Leightensen, Shirley Novak, Melvin Harter, Shirley Whitaker, Eugene & Carol Simkins, Cary Long and Mary Anne Henson. The concern is in regard to the recent notification that the Witten SD Post Office will be studied for discontinuance.

I apologize for my late response. The Postal Service has begun reviewing some of its brick-and-mortar Post Offices, Stations and Branches, under a centralized initiative. The review is necessary in order for the Postal Service to match today's activity and usage, as well as mail volume, workload, and customer access to postal retail outlets. As you know, the Postal Service receives no tax dollars for operating expenses and relies on the sale of postage, products, and services to fund its operation. The Postal Service is in a dire financial situation. In the past 5 years, mail volume has declined by 43.1 billion pieces. Customer visits have declined by 200 million. Retail transactions have declined by \$2 billion.

Today, the Postal Service has expanded access to nearly 70,000 alternate locations where our customers shop and do business. These include, but are not limited to, local grocery stores, convenience stores, pharmacies, banks, Office Depot and Costco. Customers can access this information at uspseverywhere.com. By consolidating operations, expanding access to postal products and services, and creating community options, the Postal Service is adapting to meet the evolving needs of its customers during changing times.

In some communities, if the decision is made to discontinue the Post Office, it may be possible to continue postal services via the Village Post Office concept. Any business establishment interested in applying for a contract with the Postal Service to start a Village Post Office in their local community should contact Rickey Johnson, rickey.a.johnson@usps.gov or rmc.travelretailtempsrvc@usps.gov. Village Post Offices are operated by community businesses to provide selected postal products and services, including Forever stamps and Priority Mail Flat Rate packages and envelopes. These retail units also may provide Post Office Box service at or near the business location.

Community meetings will be held in locations where studies are being conducted to give

PO BOX 7500 SIOUX FALLS SD 57117-7500

WWW.USPS.COM

the affected customers the opportunity to offer their input prior to a final decision. The Postal Service will make every possible attempt to minimize the impact for customers of changes to Post Office locations.

Thank you for your interest in this matter. If I can be of assistance in other postal matters, please do not hesitate to contact me.

Sincerely,

John DiPeri

District Manager, Dakotas District

Cc: Deb Brost, A/Manager, Post Office Operations, Rapid City SD



	-		***************************************			2000	
A. Office Name: WITTEN Area: WESTE Congressional Dis EAS Grade:	RN			District: County:	State: SD DAKOTAS PFC TRIPP Finance Number		de: <u>57584</u>
Post Office:		Classified Station			Classified Branch		СРО 🗍
This face is a close	a k alden fan ar			annogl m	and and		
This form is a plac	e holder for nui	mber 39. There was not a	premature	appeal n	eceived.		
,							
Departed by	Man, Ander	•••				Date:	09/13/2011
Prepared by: Title:	Mary Anders DAKOTAS F	PFC Post Office Review C	oordinator		:	Date.	09/13/2011
Tele No:	(605) 333-2	738				Fax No:	(605) 333-2777

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionneires distributed	13
Favorable comments	0
Unfavorable comments	13
No opinon expressed	0
Total comments returned	13

Postal Concerns

The following postal concerns were expressed

Concern (UnFavorable):

You are concerned that small towns are the backbone of America and closing the Witten Post Office would hurt your town.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

Concern (UnFavorabla):

You stated that you live more than 15 miles from the post office and that you will have to drive further if the Witten post office closes. You also stated that the community spent a lot of money and time moving the post office to its present location 3 years ago with the assurance that you would then receive a 5 year contract. You feel that the post office should reimburse the ity since they now want to close the office before the 5 years. You suggested there are other ways to save money

rather than inflict herdship on veterans, disabled Native Americans, teachers and ranchers.

We appreciate your comments. Your letter will be included in the pecket that is sent to the District Manager and Headquarters for consideration.

Concern (UnFevorable):

You stated that closing the post office would hurt your town and that smell lowns are the backbone of America.

We appreciate your concerns. Your letter will be included in the docket that is sent to the District Manager and Headquerters for consideration.

Concern (UnFavorable):
You stated that closing the Witten Post Office would hurt your town and that small towns ere the backbone of America.

We appreciate your comments and your letter will be included in the pecket that is sent to the District Manager and to Headquarters.

Concern (UnFavorable):

You stated that doing postal business with the carrier in inclement weather would not be feasible if the post office were to dose. It would delay mail being sent out also. Closing the post office would have a detrimental effect of the community end businesses. You wondered with the Postal Service let Witten go the expense of fixing up the new location and giving you hope that you would keep the new office open.

We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

Concern (UnFevorable):

You stated that it would be more feasible to keep the mailboxes in their present location for the carrier to deliver the mail. The customers would have easy access without having to stand in the cold end show. You also stated that the community spent a lot of money, time, and effort into constructing the new building to house the poet office.

Response:

This comment form and letter will be put into the docket which will be reviewed by the District Manager and Headquarters. The community meeting analysis included in the docket elso contains customer comments about the possible alternate plan to keep the mailboxes inside. Headquarters will consider all these alternatives before making their final decision.

You stated that, though your eddress is Winner, your home is located only 4 miles from the Witten Post Office and that you would like the post office to ramain open to continue serving the people of Witten and the surrounding fermers.

Response

We appreciate your concern. Your letter will be included in the packet sent to the District Manager and Headquarters for consideration.

Concern (UnFavoreble):

You stated your concern about the possible closing of the Witten Post Office.

We appreciate your concern. Your letter will be included in the pecket that is sent to the District Manager and Headquarters for consideration.

Concern (UnFavorable):

You stated your concern over the possible closing of the Witten Post office.

We appreciate your concern and your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

Concern (UnFavorable):

You were concerned that closing the post office would hurt the town and businesses.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Menager and Headquarters for consideration.

Concern (UnFavorable):

You were concerned that the post office was closing even thought the raprasentative of the meeting told you the post office would remain open for at less 6 months. You also stated that the community put e lot of money and work into moving the post office into the community hall in order to keep it open

The post office is still only being studied. The proposal is being posted for 60 days to give the customers the chance to read it and fill out their comment forms. When the posting ends, these comments will be sent to the District Menager and Headquarters for consideration. Then after the decision is made, the office will have another 30 day posting. You also stated that the community moved the post office into the community hall to keep it open. This has been documented in the packet that is sent to Headquarters for raview.

Nonpostal Concerns

The following nonpostal concerns were expressed

Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE WITTEN, SD POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1388093 - 57584

Docket: 1388093 - 57584 Item Nbr: 41 Page Nbr: 2

Concern:

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Witten, SD Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Winner Post Office, located 16 miles away.

The postmaster position became vacant when the postmaster retired on January 03, 2007. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Vacant office, declining workload.

The Witten Post Office, an EAS-53 level, provides service from 09:00 - 12:30 - 13:00 - 14:00 Monday - Friday, 09:00 - 10:30 Saturday and lobby hours of 09:00-12:30 & 1:00-2:00 on Monday - Friday and 09:00-10:30 on Saturday to 43 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,669 (30 revenue units) in FY 2008; \$11,080 (29 revenue units) in FY 2009; and \$9,674 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at the Witten Post Office/Town Hall to answer questions and provide information to customers. 16 customer(s) attended the meeting.

On May 12, 2011, 73 questionnaires were distributed to delivery customers of the Witten Post Office. Questionnaires were also available over the counter for retail customers at the Witten Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 20 unfavorable, and 9 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Winner Post Office, an EAS-18 level office. Window service hours at the Winner Post Office are from 0830 to 1630, Monday through Friday, and 0900 to 1030 on Saturday. There are 245 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

Troi	n the congressional inquiry:	
1.	Concern:	Customer expressed a concern about package delivery and pickup.
	Response:	Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.
2.	Concern:	Customer expressed a concern about the loss of the community bulleting board at the PostOffice.
	Response:	
3.	Concern:	Customers expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the

administrative post office located

Postal Service for the needs of the community

miles away.

Customers expressed concern over the apparent lack of interest by the

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Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers felt inclement weather and poor road conditions might Concern: impede delivery Response: The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt inclement weather and poor road conditions might 6 Concern: impede delivery. Response: Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations. Customers felt the loss of a post office would have a detrimental effect 7. Concern: on the business community Response: The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued. Customers said they would miss the special attention and assistance 8. Concern: provided by the personnel at the Post Office Response: The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed Customers said they would miss the special attention and assistance 9. Concern: provided by the personnel at the Post Office. Courteous and helpful service will be provided by personnel at the Response: administrative Post Office and from the carrier. Special assistance will be provided as needed. Concern: Customers were concerned about obtaining services from the carrier Response: The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order

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made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mall, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens.

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about vandalism of their mail box.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You are concerned that small towns are the backbone of America and closing the Witten Post Office would hurt your town.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that you live more than 15 miles from the post office and that you will have to drive further if the Witten post office closes. You also stated that the community spent a lot of money and time moving the post office to its present location 3 years ago with the assurance that you would then receive a 5 year contract. You feel that the post office should reimburse the community since they now want to close the office before the 5 years. You suggested there are other ways to save money rather than inflict hardship on veterans, disabled Native Americans, teachers and ranchers.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

Response:

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You stated that closing the post office would hurt your town and that Concern: small towns are the backbone of America. Response: We appreciate your concerns. Your letter will be included in the docket that is sent to the District Manager and Headquarters for consideration. You stated that closing the Witten Post Office would hurt your town and Concern: that small towns are the backbone of America. Response: We appreciate your comments and your letter will be included in the packet that is sent to the District Manager and to Headquarters. You stated that doing postal business with the carrier in inclement weather would not be feasible if the post office were to close. It would delay mail being sent out also. Closing the post office would have a Concern: detrimental effect of the community and businesses. You wondered why the Postal Service let Witten go the expense of fixing up the new location and giving you hope that you would keap the new office open. Response: We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You stated that it would be more feasible to keep the mailboxes in their present location for the carrier to deliver the mail. The customers would Concern: have easy access without having to stand in the cold and snow. You also stated that the community spent a lot of money, time, and effort into constructing the new building to house the post office. Response: This comment form and letter will be put into the docket which will be reviewed by the District Manager and Headquarters. The community meeting analysis included in the docket also contains customer comments about the possible alternate plan to keep the mailboxes inside. Headquarters will consider all these alternatives before making their final decision. You stated that, though your address is Winner, your home is located only 4 miles from the Witten Post Office and that you would like the post 20. Concern: office to remain open to continue serving the people of Witten and the surrounding farmers. Response: We appreciate your concern. Your letter will be included in the packet sent to the District Manager and Headquarters for consideration. You stated your concern about the possible closing of the Witten Post 21. Concern: Office. Response: We appreciate your concern. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You stated your concern over the possible closing of the Witten Post 22 Concern: Response: We appreciate your concern and your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You were concerned that closing the post office would hurt the town and Concern: businesses. Response: We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration. You were concerned that the post office was closing even thought the representative at the meeting told you the post office would remain open 24. Concern:

order to keep it open

for at least 6 months. You also stated that the community put a lot of money and work into moving the post office into the community hall in

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Response:

	Response:	The post office is still only being studied. The proposal is being posted for 60 days to give the customers the chance to read it and fill out their comment forms. When the posting ends, these comments will be sent to the District Manager and Headquarters for consideration. Then after the decision is made, the office will have another 30 day posting. You also stated that the community moved the post office into the community hall to keep it open. This has been documented in the packet that is sent to Headquarters for review.
25.	Concern:	Can we set up a contract postal service here?
	Response:	We can check on the regulations for that. The Winner Postmaster will take down your name and phone number and have Karen Frederickson from the district contact you.
26.	Concern:	Do you think the Postal Service will become bankrupt?
	Response:	We can borrow from the Federal Government but we have a maximum limit and it always has to be paid back. If there is no money coming in to repay those loans, we could become insolvent.
27.	Concern:	How many post offices are being studied?
	Response:	About 2000 nationwide.
28.	Concern:	How would we mail large packages?
	Response:	The route carrier would pick up your package, take it to Winner for weighing, and bill you the next day.
29.	Concern:	I always thought the Postal Service was supported by the government. Why can't they bail you out?
	Response:	We have not been supported by the government since 1972. The Postal Regulatory Committee oversees our actions and we cannot raise rates or make changes without their approval.
30.	Concern:	I hear a lot of double talk about physical addresses. Why don't you acknowledge our physical address?
	Response:	We acknowledge the primary address where you receive your mail. In city limits, the city engineers assign your address and the county assigns your 911 addresses. If your post office does not have city delivery, we do not acknowledge that address as your delivery address. I don't know why the UPS database kicks out your physical address after a month or so. You would have to take that up with them.
31.	Concern:	If I rent a post office box but use my 911 address, my mail is always a day late.
	Response:	If you use your 911 address, it probably gets presorted into the rural carrier's mail, which may not be sorted before you pick up your po box mail. It has to be rerouted to the Postmaster for delivery to your box.
32.	Concern:	If I wanted to start an internet business and use click-n-ship, how would my packages be picked up?
	Response:	The customer can request camer pickup online. You have to buy/rent a scale and print your postage paid online labels. There are flat rate priority boxes available free and you also get free delivery confirmation if you print labels online.
33.	Concern:	If post offices get closed, are they setting up other outlets for sales?
	Response:	Yes, retail centers can be set up in a business, like in stores, banks, etc.
34.	Concern:	If the Postal Service was a good business, then e-mail would not have taken over. If Witten closes, Winner gets the revenue. Once that happens, we'll never get the post office back. If we get a cluster box, will our address change?

The county will assign 911 addresses.

Concern: Response:

Maybe more people should be made aware of the fact that you receive 35. Concern: no tax support. We always thought our tax dollars were helping our local post offices. Response: The customer could let your opinions be known to your representatives, of course. 36. Concern: So is this a failing business model? Response: We look at it as any business that is in financial trouble would look at it. The city built this community center/post office because the old post office was going to be sold. We did this at the town's expense to save 37. Concern: our post office. Could we still use this building and the post office boxes for route delivery? Response: The carrier has to have 24/7 access to the boxes. If you put the box section in the vestibule of this building, the carrier would have access. I see the box section has locks so the carrier could swivel each section for loading the boxes, then swivel them back to lock for customer access. That way the boxes would be out of the weather and the carrier could access them easily. We will advise Headquarters that this would be a great idea for carner delivery should the office be closed. There is a rumor that Winner is already putting in more post office boxes Concern: for Witten residents. Response: The customer r mail will never be delivered to Winner post office boxes unless you rent a box there. The mail would come by carner from Winner to roadside mailbox or a cluster box. Traveling to Winner would not be practical. I probably wouldn't use the 39. Concern: Postal Service Response: We also have products and services that are available if you have computer access, there are stamps by mail with your carrier, or you can call the Winner Post Office for carrier delivery. **4**0 Concern: What are they looking at for studied offices? Response: Close proximity to another office, revenue, do we rent or lease building, how many hours the OIC works per day, mail volume, a number of things. What are you going to do when its -40 degrees with a cluster box on the Concern: I can't address that until we know what's going to happen with your Response: office. The carrier's do not clear the snow, that is the county, town, or homeowners responsibility. When we built this community center/post office, the district already 42. Concern: gave it security clearance. Response: They might want to check it again if Headquarters approves to move the boxes to the vestibule but the town would be responsible for snow clearing for the carrier to get into the building. Concern: Why are post office boxes rent free? They are not all free, you must live within 1/4 mile of the post office and Response: not entitled to route delivery. Concern: Winner will get the box rents from our rural boxes if Witten is closed. Response: Rural delivery is free

With snow clearing, the county doesn't clear private property.

Maybe the town can hire someone to clear locally.

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46. Concern:

Response:

You sell your database to other companies, such as UPS. If they need to deliver to my physical address, your database shows that my physical address is not in the record. So, they will not deliver my package.

I'm not sure how to respond to that. If you rent a post office box, that is your address in our database. We do not list your physical address unless that is where you receive your mail on record.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post

office. Stamps by Mail order forms are provided for customer convenience.

2. Customers opting for carner service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for customers.

5 Customers opting for carner service will not have to pay post office box fees. 6

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witten is an unincorporated community located in TRIPP County. The community is administered politically by Tripp County/Witten town board. Police protection is provided by the Tripp County sheriff. Fire protection is provided by the Witten fire department. The community is comprised of retirees, commuters, self-employed, farming, ranching, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Witten Feed & Grain Best Welding Village Grocery Bed & Breakfast Miss B Haven Goat Ranch Andersen Fencing J&J Quilting. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witten Post Office will be available at the Winner Post Office. Government forms normally provided by the Post Office will also be available at the Winner Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern: Customer expressed a concern about nonpostal services

The customer expressed a concern about nonpostal services. Response:

Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government

agency.

Customer expressed a concern about the loss of the community Concern: 2.

bulletin board at the Post Office.

Response: Many retail outlets and grocery stores are now displaying a public

bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which

may be used to post the same information.

Customer expressed a concern about the loss of the community Concern:

bulletin board at the PostOffice.

Response:

Concern: How does local post offices thrive?

Response: Stamp sales, money order sales, box rents, mailing products, etc.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 03, 2007. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 15,743 with a breakdown as follows:

Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 1.080</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 21,572 <u>- \$ 5.829</u>
Total Annual Savings	<u>\$ 15.743</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI:SUMMARY

The Postal Service is proposing to close the Witten, SD Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Winner Post Office, located 16 miles away.

The postmaster retired on January 03, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witten Post Office provided delivery and retail service to 43 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$15,743 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Winner Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

STEVEN CARTER
Manager, Post Office Operations

06/29/2011

Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				
2 S-4 Office Name		0.06.4		06/08/2011
2. Post Office Name WITTEN		 State and ZIP + 4 Code SD, 57584-9900 		
4. District, Customer Service 5.	6. County 7. Congressional District			
DAKOTAS PFC W 8. Reason for Proposal to Discontinue	ESTERN 9. PO Emergency Suspend(F	TRIPP	AL 10. Proposed Perman	ant Alternate Service
Vacant office, declining workload.	No Suspension	(OdSOI) and Date)	to. I toposeu retiliali	ENIL AREITIALO GOIVICO
	•			
11. Staffir	ıg		12. Hours of Service	
a. PM PM Vacand	ry Reason & Date: retired	a. Time M-F 09:00 - 12:30 - 13:00 - 14:0	Sat 09:00 - 10:30	Tolal Window Hours Par Week
b. OIC Career	Non-Career	s. Lobby Time M-F 09:00-12:30 & 1:00-2:00	Sat 09:00-10:30	24.00
c. Current PM POSITION Level (150)	Downgraded from EAS-53			24.00
EAS-53				
d. No of Clerks- 0 No of Career- 0	No of Non-Career- 0			
e. No of Others- 0 No of Career- 0	No of Non-Career- 1			ν
13. Number of Custo	mers Served	1	4. Daily Volume (Piece	s)
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	43	e. First-Class	75	14
c. City Delivery	0	b. Newspaper	60	0
d. Rural Delivery	0	c. Parcel	1	0
e. Highway Contract Route Box	0	d. Other	0	0
f. Total	43	e. Total	136	14
g. No. Receiving Duplicate Service	0	f. No. of Postage Metars		0
h. Average No. Daily Transactions	3.50	g, No. of Permits		
-	3.50	-	L FASS	_
Finances a. FY 2008 2009 2010	,	Receipts \$ 11,669 \$ 11,080 \$ 9,674	b. EAS Step 1 PM Basic Salar (no Cola) \$ 15350	c. PM Fringe Benefits y (33.5% of b.) \$5,142
	16a. Q	uarters		
Postal Owned	Leased (if Leased, Expiration Date) (- 09/24/2011	Annual L	ease \$ 1080
30-day cancellation clausa? Yes	No Evi	cted? Yea 📝 No	(if Yes, must vacete by	
Located in: Business Home	Other Su	uitable alternate quarters avai	ilable? Yes	No
16b. Explain:				
17. Schools, Churches and Organization i	n Service Area: No: 0	19. Administrative/Emana	. , ,	
American Legion Witten Baptist Church W elementery school	itten Lutheran Church Witten	Name WINNER	EAS Level 1	18 Miles Away 16.0
delianaly solicor		Window Service Hours: M-F 0830 to 1630 SAT 0900 to 1030		
		Lobby Hours: M-F 0600 to 1730 SAT 0600 to 1500		
	PO Boxes Available: 245	j		
18. Businesses in Service Area:	No; 0	20. Nearest Post Office (if	different from abovel:	
		•	FAS	99
Witten Feed & Grain Best Welding Villege Grocery Bed & Breakfast Miss B Herven Goat Ranch Andersen Fencing J&J Quilling		Name Level 10 Miles Away 16.0 SAT SAT		
		Lobby Hours: M-	r	SAT
	PO Boxes Available: 0			
		pared by		
Printed Name and Title		Signature		Telephone No. AC ()
MARY ANDERSON PO Discontinuance Coordinator Name	Telephone No. AC ()	MARY ANDERSON Location		(605) 333-2738
MARY ANDERSON	(605) 333-2738	SIOUX FALLS, SD	•	
PS Form 4920. June 1993				



09/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

WITTEN

Docket Number 1388093 - 57584

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

JOHN DIPERI District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:		WITTEN, SD, 57584-9900		
EAS Level:		53		
District:		DAKOTAS PFC		
County:		TRIPP		
Congressiona	District:	AL		
Proposal:		✓ Close Consolidate		
Reason For P	mnsed:	retired		
	ice Proposed;	Highway Contract Route Service		
Customers Af	•			
Post Office		43		
General Del	iverv:	0		
Rural Route	· •	0		
	ntract Route (HCR):	0		
	made Notice (HCR):			
City Route:	- Occasile	0		
Intermediate				
Intermediate		0		
Total numb	er of customers:	43		
		,		
Date	Action			
	Office suspended. Reason suspended:			
01/03/2007	Suspension notice sent to Headquarters. Postmaster vacancy occurred. Reason: retired			
01/03/2007	OIC: Career: 0 Noncareer: 1 Other Employee	s: 1		
05/05/2011	District manager authorization to study.			
05/12/2011	Questionnaires sent to customers. Number sent: 7: Analysis: Favorable 5 Unfavorable 20 No Opini			
05/12/2011	Petition received. Number of signatures: 0	OIL 9		
	Concerns expressed:	<u> </u>		
	Congressional inquiry received: No Concerns expressed:			
06/13/2011	Proposal and checklist sent to district for review.			
	Government Relations and Retail Operations notific	ed by district 10 days before the 60-day posting (PS Form 4920		
06/22/2011	attached). Proposal and invitation for comments posted and re-	nust dated		
09/12/2011	Proposal and invitation for comments removed and			
	Comment Analysis:			
None	Favorable 0 Unfavorable 13 No Opinion 0 13 Premature PRC appeal received.			
None	Concerns expressed:			
06/08/2011	Updated PS Form 4920 completed (if necessary).			
09/01/2011	Certification of the official record.	t Delivery and Petail and conv of transmittal latter to vice		
	president, Area Operations.	nt, Delivery and Retail, and copy of transmittal letter to vice		
	Headquarters logged in official record (option entry			
	Record returned to district for additional considerat	ion.		
	Record returned as not warranted. Final determination posted at affected office(s) and	mund-dated.		
	Final determination removed and round-dated.	· ·		
	Postal Bulletin Post Office Change Announcement	form sent to Headquarters.		
	No appeals letter received from Headquarters.			
	Appeal to PRC received. PRC opinion received on appeal:			
	Affirmed: Remanded: U	SPS Withdrawn:		
	Address management systems notified to updated			
	Discontinuance announced in Postal Bulletin No.:	Effective date:		
Review Coordi	nator/person most familiar with the case:			
	MARY ANDERSON	(605) 333-2738		
	Name/Title	Telephone Number		
	MARY ANDERSON	(605) 333-2738		
	District Post Office Review Coordinator	Telephone Number		

09/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Witten Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Mary Anderson, Post Office Review Coordinator, at (605) 333-2738 or Steven Carter Manager Post Office Operations.

JOHN DIPERI DISTRICT MANAGER PO BOX 7500 SIOUX FALLS, SD 57117-7500

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1388093.pdf) Headquarters acknowledgment of receipt of official record (optional) Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Docket: 1388093 - 57584 Item Nbr. 46 Page Nbr: 1

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the WITTEN was received by 09/23/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

Docket: 1388093 - 57584 Item Nbr: 47 Page Nbr: 1

Date of Posting: 10/21/2011

Date of Removal: 11/22/2011

FINAL DETERMINATION TO CLOSE THE WITTEN, SD POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE Docket: 1388093 - 57584 Item Nbr: 47

Page Nbr: 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS



The Postal Service is issuing the final determination to close the Witten, SD Post Office and provide delivery and retail services, by highway contract route service under the administrative responsibility of the Winner Post Office, located 16 miles away.

The postmaster position became vacant when the postmaster retired on January 03, 2007. Since the postmaster vacancy an O!C has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Vacant office, declining workload.

The Witten Post Office, an EAS-53 level, provides service from 09:00 - 12:30 - 13:00 - 14:00 Monday - Friday, 09:00 - 10:30 Saturday and lobby hours of 09:00-12:30 & 1:00-2:00 on Monday - Friday and 09:00-10:30 on Saturday to 43 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged three transaction(s) accounting for three minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$11,669 (30 revenue units) in FY 2008; \$11,080 (29 revenue units) in FY 2009; and \$9,674 (25 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 23, 2011, representatives from the Postal Service were available at the Witten Post Office/Town Hall to answer questions and provide information to customers. 16 customer(s) attended the meeting.

On May 12, 2011, 73 questionnaires were distributed to delivery customers of the Witten Post Office. Questionnaires were also available over the counter for retail customers at the Witten Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 5 favorable, 20 unfavorable, and 9 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Winner Post Office, an EAS-18 level office. Window service hours at the Winner Post Office are from 0830 to 1630, Monday through Friday, and 0900 to 1030 on Saturday. There are 245 post office boxes available.

The proposal to close the Witten Post Office was posted with an invitation for comment at the Witten Post Office and Winner Post Office from June 29, 2011 to August 30, 2011. The following additional concerns were received during the proposal posting period:

1. Concern:

Customer expressed a concern about package delivery and pickup.

Res	рo	ns	e	:
	_		_	7

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern:

Customer expressed a concern about the loss of the community bulletin board at the PostOffice.

Response:

3. Concern:

Customers expressed a concern about irregular hours that the rural route serves the community

Response:

The customer expressed a concern about irregular hours that the rural route serves the community. Our carners strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.

4. Concern:

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Docket: Item NI Page N	
5.	Concern: Response:
6.	Concern: Response:

7. Concern:

Response:

8. Concern:

Response:

9. Concern:

Response:

10. Concern:

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers felt inclement weather and poor road conditions might impede delivery

The customer expressed a concern about inclement weather and poor road conditions, that this might impede delivery. Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers felt inclement weather and poor road conditions might impede delivery.

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concem about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office

The customer stated that you would miss the special attention and assistance provided by the personnel at the suspended Post Office. Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed

Customers said they would miss the special attention and assistance provided by the personnel at the Post Office.

Courteous and helpful service will be provided by personnel at the administrative Post Office and from the carrier. Special assistance will be provided as needed.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order

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11. Concern:

Response:

12. Concern:

Response:

13. Concern:

Response:

14. Concern:

Response:

15. Concern:

made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about senior citizens.

Carner service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about vandalism of their mail box.

You were concerned about having to travel to another post office for service

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

You are concerned that small towns are the backbone of America and closing the Witten Post Office would hurt your town.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that you live more than 15 miles from the post office and that you will have to drive further if the Witten post office closes. You also stated that the community spent a lot of money and time moving the post office to its present location 3 years ago with the assurance that you would then receive a 5 year contract. You feel that the post office should reimburse the community since they now want to close the office before the 5 years. You suggested there are other ways to save money rather than inflict hardship on veterans, disabled Native Americans, teachers and ranchers.

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Item Nbr. 47
Page Nbr. 5

Response:

16. Concern:

Response:

17. Concern:

Response:

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that closing the post office would hurt your town and that small towns are the backbone of America.

We appreciate your concerns. Your letter will be included in the docket that is sent to the District Manager and Headquarters for consideration.

You stated that closing the Witten Post Office would hurt your town and that small towns are the backbone of America.

We appreciate your comments and your letter will be included in the packet that is sent to the District Manager and to Headquarters.

You stated that doing postal business with the carrier in inclement weather would not be feasible if the post office were to close. It would delay mall being sent out also. Closing the post office would have a detrimental effect of the community and businesses. You wondered why the Postal Service let Witten go the expense of fixing up the new location and giving you hope that you would keep the new office open.

We appreciate your comments and concerns. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated that it would be more feasible to keep the mailboxes in their present location for the carrier to deliver the mail. The customers would have easy access without having to stand in the cold and snow. You also stated that the community spent a lot of money, time, and effort into constructing the new building to house the post office.

This comment form and letter will be put into the docket which will be reviewed by the District Manager and Headquarters. The community meeting analysis included in the docket also contains customer comments about the possible alternate plan to keep the mailboxes inside. Headquarters will consider all these alternatives before making their final decision.

You stated that, though your address is Winner, your horne is located only 4 miles from the Witten Post Office and that you would like the post office to remain open to continue serving the people of Witten and the surrounding farmers.

We appreciate your concern. Your letter will be included in the packet sent to the District Manager and Headquarters for consideration.

You stated your concern about the possible closing of the Witten Post Office.

We appreciate your concern. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You stated your concern over the possible closing of the Witten Post office

We appreciate your concern and your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

You were concerned that closing the post office would hurt the town and businesses.

We appreciate your comments. Your letter will be included in the packet that is sent to the District Manager and Headquarters for consideration.

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Response:

23. Concern:

Response:

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You were concerned that the post office was closing even thought the representative at the meeting told you the post office would remain 24. Concern: open for at least 6 months. You also stated that the community put a lot of money and work into moving the post office into the community half in order to keep it open Response: The post office is still only being studied. The proposal is being posted for 60 days to give the customers the chance to read it and fill out their comment forms. When the posting ends, these comments will be sent to the District Manager and Headquarters for consideration. Then after the decision is made, the office will have another 30 day posting. You also stated that the community moved the post office into the community hall to keep it open. This has been documented in the packet that is sent to Headquarters for review. 25. Concern: Can we set up a contract postal service here? Response: We can check on the regulations for that. The Winner Postmaster will take down your name and phone number and have Karen Frederickson from the district contact you. 26. Concern: Do you think the Postal Service will become bankrupt? We can borrow from the Federal Government but we have a maximum Response: limit and it always has to be paid back. If there is no money coming in to repay those loans, we could become insolvent. 27. Concern: How many post offices are being studied? Response: About 2000 nationwide. 28. Concern: How would we mail large packages? Response: The route carrier would pick up your package, take it to Winner for weighing, and bill you the next day. I always thought the Postal Service was supported by the government. 29. Concern: Why can't they bail you out? Response: We have not been supported by the government since 1972. The Postal Regulatory Committee oversees our actions and we cannot raise rates or make changes without their approval. I hear a lot of double talk about physical addresses. Why don't you 30. Concern: acknowledge our physical address? We acknowledge the primary address where you receive your mail. In Response: city limits, the city engineers assign your address and the county assigns your 911 addresses. If your post office does not have city delivery, we do not acknowledge that address as your delivery address. I don't know why the UPS database kicks out your physical address after a month or so. You would have to take that up with them. If I rent a post office box but use my 911 address, my mail is always a 31. Concern: day late. Response: If you use your 911 address, it probably gets presorted into the rural carrier's mail, which may not be sorted before you pick up your po box mail. It has to be rerouted to the Postmaster for delivery to your box. If I wanted to start an internet business and use click-n-ship, how would Concern: my packages be picked up? Response: The customer can request carrier pickup online. You have to buy/rent a scale and print your postage paid online labels. There are flat rate

33. Concern:

if post offices get closed, are they setting up other outlets for sales?

if you print labels online.

priority boxes available free and you also get free delivery confirmation

Response:

Yes, retail centers can be set up in a business, like in stores, banks, etc.

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Response:

If the Postal Service was a good business, then e-mail would not have taken over. If Witten closes, Winner gets the revenue. Once that 34 Concern: happens, we'll never get the post office back. If we get a cluster box, will our address change? Response: The county will assign 911 addresses. Maybe more people should be made aware of the fact that you receive Concern: no tax support. We always thought our tax dollars were helping our local post offices. Response: The customer could let your opinions be known to your representatives, of course. 36. Concern: So is this a failing business model? Response: We look at it as any business that is in financial trouble would look at it. The city built this community center/post office because the old post office was going to be sold. We did this at the town's expense to save Concern: our post office. Could we still use this building and the post office boxes for route delivery? Response: The carrier has to have 24/7 access to the boxes. If you put the box section in the vestibule of this building, the carrier would have access. I see the box section has locks so the carrier could swivel each section for loading the boxes, then swivel them back to lock for customer access. That way the boxes would be out of the weather and the carrier could access them easily. We will advise Headquarters that this would be a great idea for carrier delivery should the office be closed. There is a rumor that Winner is already putting in more post office Concern: boxes for Witten residents. Response: The customer r mail will never be delivered to Winner post office boxes unless you rent a box there. The mail would come by carrier from Winner to roadside mailbox or a cluster box. Traveling to Winner would not be practical. I probably wouldn't use the Concern: 39 Postal Service We also have products and services that are available if you have Response: computer access, there are stamps by mail with your carrier, or you can call the Winner Post Office for carrier delivery. Concern: What are they looking at for studied offices? Response: Close proximity to another office, revenue, do we rent or lease building, how many hours the OIC works per day, mail volume, a number of things. What are you going to do when its -40 degrees with a cluster box on Concern: the road? I can't address that until we know what's going to happen with your Response: office. The carrier's do not clear the snow, that is the county, town, or homeowners responsibility. When we built this community center/post office, the district already 42. Concern: gave it security clearance. Response: They might want to check it again if Headquarters approves to move the boxes to the vestibule but the town would be responsible for snow clearing for the carrier to get into the building. Concern: Why are post office boxes rent free? Response: They are not all free, you must live within 1/4 mile of the post office and not entitled to route delivery. 44. Concern: Winner will get the box rents from our rural boxes if Witten is closed.

Rural delivery is free

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45. Concern:

With snow clearing, the county doesn't clear private property.

Response:

Maybe the town can hire someone to clear locally.

46. Concern:

You sell your database to other companies, such as UPS. If they need to deliver to my physical address, your database shows that my physical address is not in the record. So, they will not deliver my package.

Response:

I'm not sure how to respond to that, If you rent a post office box, that is your address in our database. We do not list your physical address unless that is where you receive your mail on record.

Some advantages of the proposal are:

- The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carner service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opting for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

- The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Witten is an unincorporated community located in TRIPP County. The community is administered politically by Tripp County/Witten town board. Police protection is provided by the Tripp County sheriff. Fire protection is provided by the Witten fire department. The community is comprised of retirees, commuters, self-employed, farming, ranching and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Witten Feed & Grain Best Welding Village Grocery Bed & Breakfast Miss B Haven Goat Ranch Andersen Fencing J&J Quilting . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Witten Post Office will be available at the Winner Post Office. Government forms normally provided by the Post Office will also be available at the Winner Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. Concern: Cu

Customer expressed a concern about nonpostal services

Response:

The customer expressed a concern about nonpostal services. Nonpostal services provided at the suspended Post Office will be available at the administrative Post Office. Government forms normally provided by the post office will also be available at the administrative Post Office or by contacting your local government agency.

2. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information. The administrative Post Office may have a public bulletin board which may be used to post the same information.

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3. Concern:

Customer expressed a concern about the loss of the community

bulletin board at the PostOffice.

Response:

4. Concern:

How does local post offices thrive?

Response:

Stamp sales, money order sales, box rents, mailing products, etc.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on January 03, 2007. The noncareer postmaster retired (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 15,743 with a breakdown as follows:

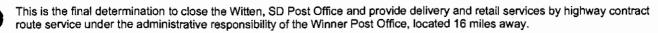
Postmaster Salary (EAS-53, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 15,350 \$ 5,142 <u>+ \$ 1.080</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 21,572 <u>- \$ 5.829</u>
Total Annual Savings	\$ 15,743

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

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VI. SUMMARY



The postmaster retired on January 03, 2007. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Witten Post Office provided delivery and retail service to 43 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged three. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$15,743 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Witten Post Office and Winner Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Witten Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000l. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Witten Post Office and Winner Post Office during normal office hours.

Dean J Granholm
Vice President of Delivery and Post Office Operations

09/26/2011

Date



10/21/2011

OFFICER-IN-CHARGE/POSTMASTER Witten Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Witten Post Office Final Determination Docket No. 1388093 - 57584

Please post in the lobby the enclosed final determination to close the Witten Post Office. The final determination must be posted in a prominent place from 10/21/2011 through close of business on 11/22/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/23/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (605) 333-2738.

Sincerely,

MARY ANDERSON

POST OFFICE REVIEW COORDINATOR

PO BOX 7500

SIOUX FALLS, SD 57117-7500

Docket: 1388093 - 57584 Item Nbr. 48 Page Nbr: 2

Enclosures:

Final Determination Official Record

DOCKET NO. 57584

ITEM NO. 49

PAGE _____

Conturned
Date of posting
10/21/11
MAnderson
PossinewCoord
(11/18/11)

Date of Posting:

Date of Removal:

Memo to record.
This 30 day posting is scheduled to be removed on 11/22/11.

MAnderson Po Review Coordinator

FINAL DETERMINATION TO CLOSE
THE WITTEN, SD POST OFFICE
AND ESTABLISH
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388093 - 57584

DOCKET NO. ITEM NO. PAGE 51584 - 49



Date of Posting:

Date of Removal:

Momo to record. This 30 day posting is scheduled to be removed on 11/22/11.

MAnderson POREVIEW Coordinator

FINAL DETERMINATION TO CLOSE THE WITTEN, SD POST OFFICE AND ESTABLISH SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1388093 - 57584





09/26/2011

DISTRICT MANAGER PO BOX 7500 SIOUX FALLS, SD 57117-7500

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination-WITTEN

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

ENDON.

Thank you for your assistance.

Dean J Granholm

Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:

Vice President, Area Operations, WESTERN Area